

IN THE MATTER OF the Resource Management Act 1991

AND

IN THE MATTER OF 13 publicly notified resource consent applications by Te Tūāpapa Kura Kāinga – the Ministry of Housing and Urban Development (**MHUD**) to the Rotorua Lakes Council

STATEMENT OF EVIDENCE OF ROBERT DOUGALL PARRY

Introduction

1. My full name is Robert Dougall Parry.
2. I submit this statement of evidence from my perspective as a business owner of three fast food restaurants. My evidence covers the adverse changes I have seen around Fenton Street as a result of the existing concentrated motel-style emergency housing in central Rotorua. Specifically, the increase in anti-social behaviour and crime around Glenholme in the last 30 months.
3. I submit this statement of evidence in support of Restore Rotorua to assist the independent Panel who I am informed will decide on the question of whether all of the Ministry of Housing and Urban Development's (**MHUD**) resource consent applications before the Council to convert motels in central Rotorua into emergency housing should be granted.
4. Trevor Newbrook, Chair of Restore Rotorua Incorporated (**Restore Rotorua**) has shared a list of confirmed emergency housing accommodation locations with me that was provided by the Ministry of Social Development. This list

confirms my knowledge of the widespread use of emergency housing accommodation in central Rotorua.

5. I submitted a previous statement of evidence to the Panel dated 13 December 2021, which related to the evolving emergency housing resource consent applications at that time. This statement of evidence contains information from that statement which remains relevant, and updates it to take into account the 13 resource consent applications filed by MHUD.
6. I am familiar with the matters set out in this brief of evidence, and they are true to the best of my knowledge and belief. I am prepared, if required, to answer any questions concerning this brief of evidence from the Panel.
7. I am the current franchisee owner of three McDonalds restaurants in Rotorua:
 - (a) **McDonald's Fenton Street:** Located at 1118 Amohau Street, on the corner of Fenton Street and Amohau Street, Rotorua. A true copy of aerial and street view photographs of the restaurant are annexed and marked as Appendix 1.
 - (b) **McDonald's Fairy Springs:** Located at 70 Fairy Springs Road, Rotorua. A true copy of aerial and street view photographs of the restaurant are annexed and marked as Appendix 2.
 - (c) **McDonald's Te Ngae:** Located at 2 Robinson Avenue, Owhata, Rotorua. A true copy of aerial and street view photographs of the restaurant are annexed and marked as Appendix 3.

8. A map showing the location of McDonald's Fenton Street in relation to the proposed emergency housing resource consents is annexed and marked by an X at Appendix 4.
9. I have been in the McDonalds Restaurant franchise business for 36 years. Before moving to Rotorua I owned and operated the Feilding Restaurant. I moved to Rotorua in 2004 to look after the three McDonalds restaurants that were there at the time.
10. The Fenton Street restaurant is located on prime real estate, on the corner of a busy traffic light intersection in central Rotorua, with Fenton Street being the key arterial route bringing traffic into and out of central Rotorua from the south of the city. Fenton Street is also the city's key hotspot for motel accommodation which typically fuels the city with out-of-town visitors and guests to our city. The Fenton Street restaurant has its seasonal peaks and troughs but is the busiest and most profitable restaurant of the three.
11. The Fairy Springs restaurant is located on State Highway 5, at the north western suburb of Fairy Springs which serves as entry/exit way for travellers coming into and out of Rotorua from Auckland, Waikato and Bay of Plenty regions. The Fairy Springs restaurant is approximately 3.8 kilometres from central Rotorua.
12. The Te Ngae restaurant is located on State Highway 30, at the eastern suburb of Te Ngae which is positioned at the entry/exit way of the city's eastern end to take all traffic coming into and out of Rotorua from the East. The Te Ngae restaurant is also located 1.9 kilometres south of the Rotorua Regional Airport so will serve incoming/outgoing travellers who use the airport. The Te Ngae restaurant is approximately 6.6 kilometres from central Rotorua.

13. We currently have over 260 staff across the three restaurants. The Fenton Street and Fairy Springs restaurants are open for 24 hours and the Te Ngae Restaurant is open from 6:00am to 11:00pm Sunday to Thursday, and 6:00am to midnight Friday and Saturday.

Operation of McDonald's in Rotorua before 2020

14. Over my 18 years in Rotorua, I have witnessed the city grow off the back of the tourism sector. It is no surprise to anyone that the hospitality businesses in this city thrives not only off a base of local patrons but those who visit the city to sightsee or to participate in events.
15. Prior to 2020, all of the restaurants under my oversight follow a general seasonal trend throughout the year. The peak time of the year is during the summer period, which extends from December through to April when there are a large number of events or when the tourism sector reach their seasonal peak. When the border was open, we serviced many international and domestic tourists who arrived by vehicle or by plane, and our three locations are all strategic in their accessibility and visibility to visitors.
16. Throughout the year our restaurants would generate considerable demand due to events that are held in Rotorua, which include:
 - (a) ZM Float music festival at Lake Tikitapu.
 - (b) Flava's NZ Bomb competition tower at Lake Tikitapu.
 - (c) Rotorua Summer Seafood Festival.
 - (d) Crankworx Rotorua.
 - (e) Giant 2W Gravity Enduro Race.
 - (f) Skyline Sprint Warrior.
 - (g) Annual Ambrose Golf Tournament.
 - (h) Concerts and sporting events held at Rotorua International Stadium.

17. The peak time of the day during the summer months was just after breakfast, when tourists would check out of their accommodation and grab a bite to eat at our restaurant. Due to the prime location, the Fenton Street restaurant would also get a lot of foot traffic straight from motel visitors as well as drive through customers.
18. We have experienced those seasonal variations even after 2020, when the city experienced the Covid-19 lockdown and the influx of transitional housing occupants into the central Rotorua motels in Glenholme.

Operation of McDonald's after 2020

19. Rotorua has always had a national reputation over the decades as a bit of a 'tough town'. The city has always experienced its share of anti-social behaviour and incidents from residents and across all corners of the city. However, after the March 2020 lock down, the anti-social behaviour towards our staff and customers escalated to an unprecedented level. Most of the observations I provide from the vantage point of our restaurants reveal that the past 18 months to 2 years has been anything but ordinary.
20. In my role I work with the Restaurant Managers of each restaurant who update me on feedback obtained across the entire crew at any given time. At McDonalds, we have pretty robust processes and procedures to document accounts recalled by our crew. This systemised feedback is necessary and useful for head office to drive the national strategy and respond to specific matter. However, it is also handy information that helps local franchisee owners to keep an eye out for matters that are specific to our operations.

21. The main types of anti-social behaviour our crew are reporting across all three restaurants in the last 24 months include:
 - (a) Individuals standing outside the restaurant carpark harassing and begging for money from patrons, both when patrons approach the store by foot and lining up in the drive through queues. Some patrons have recalled incidents to our staff of individuals walking up to their car, opening the unlocked rear passenger door and seating themselves down on the rear passenger seat while the driver is in the drive through queue.
 - (b) Individuals coming into the restaurants and acting aggressively and abusively towards customers and staff over the counter or in the dining areas.

22. Our record of incidents reveal that the kinds of incidents described above commonly occur during the warmer months of the year where there is more foot traffic, and especially at our Fenton Street restaurant. Annexed and marked Appendix 5 is a summary of logged incidents from staff across each of our restaurants between winter 2020 to present.

23. During the 2020 to 2022 trading years at Fenton Street we have seen an escalation of the seriousness in the incidents logged, for example:
 - (a) In 2020 a mother and a child were threatened outside the Fenton Street Restaurant by a beggar holding a metal bar, because they did not provide the beggar with any money.
 - (b) On 13 June 2020, the panic alarm was pressed and 111 was called due to a fight between 3 individuals outside in the carpark of the restaurant. One of the individuals had a tomahawk which he tried to use against the other 2 individuals. Members of the public

stepped in to stop the fight and were successful. While the police were still on their way, one of the individuals tried to unsuccessfully steal a car then fled the scene on foot. A member of the public chased the individual who was then apprehended by police.

- (c) On 24 June 2020, an individual entered the restaurant claiming that he had ordered food, when a staff member who was on the register explicitly remembers not serving the particular individual. The staff member said to the client that he had not ordered yet. The individual began to verbally abuse the staff and pushed the cash register off the counter causing it to break. One of the staff called the police as the individual continued to bang on tables. The police arrived and the incident was investigated.
 - (d) On 16 December 2020, a member of the public jumped onto the counter and asked a member of staff if they have any knives because people were chasing him. The police were called and the staff rushed to the safe room. While in the safe room, staff heard multiple voices in the restaurant and when they came out, they saw that the cash register screen was broken and glass was on the ground.
 - (e) In late August 2022 a trespassed homeless person pushed in our Fenton Street McDonald's drive through window, narrowly missing 2 staff members.
 - (f) In early September 2022 a security guard was assaulted by a homeless person who had been trespassed.
24. In instances such as those, the police are called and we take action to trespass that individual or group responsible. However, due to the lack of availability of police staff in Rotorua, police usually do not attend in a timely

manner to resolve the issue. This is despite our staff making the police call out as soon as the individual is issued a trespass notice or told to leave the premises. As a result of this, the trespasser often suffers no consequence. It becomes frustrating for our crew who have followed the correct process at their end but are not able to de-escalate the situation.

25. The observations on record for the Fenton Street restaurant reveal that the feedback I receive for Fenton Street are quite unique and contrasts with those from the Fairy Springs and Te Ngae restaurants. The concerning observation of incidents at the Fenton Street restaurant are even more concerning when I explain the context of the Te Ngae restaurant, which I have had the experience of running for 11 years. The Te Ngae restaurant is located in a comparatively tougher part of Rotorua. I am familiar that there are approximately 21 active chapters of Mongrel Mob based around the Te Ngae restaurant. However, from the kinds of staff feedback we have received in 2020 and 2021, we never have had any real problems there at all.
26. Our Fenton Street restaurant appears to be in the epicentre of the anti-social behaviour and is where we have records of most incidences. There is a different way that we run the site because of these issues. We decided not to open the internal dining area during the overnight hours to keep staff safe as we continue to observe a considerable amount of anti-social behaviour in the car park such as individuals jumping on cars in the drive through.
27. As a result of the behaviour outside of the Fenton Street Restaurant at all hours of the day, there are fewer patrons who are wanting to dine in. In 2018 we had 43.04% of our customers dining in the Restaurant. YTD 2021 we have 28.12%. This is not just due to the Covid-19 restrictions, but also because customers do not want to be annoyed while sitting and having a meal or be bothered by people begging outside the entrance of the restaurant.

As of 2022 dine-in customers have begun to return due to the employment of static guards at the restaurant.

Security related measures

28. The Fenton Street restaurant has deployed security guards between the hours of midnight and 4:00am on Friday, Saturday and Sunday nights for the last 10 years. However, the vast majority of incidences that are a risk to our patrons and our staff occur during the day when the security guards are not present.
29. In each restaurant, we have a panic alarm system which if it is activated by our staff sends a signal to our security contractor Watchdog Security to action. In addition to the alarm, all three restaurants have a 'panic room' facility inside the restaurant and is designed to cover any situation in the restaurant when an individual gets out of control and poses a high security risk. Our staff are trained to use a code word and once that word is spoken, all of the staff stop what they are doing, bolt to the panic room, lock the door and call the police.
30. The use of the panic room at the Fenton Street restaurant has increased recently compared with the 2017-2018 period. During 2017-2018, the panic room was not used at all. More recently in 2020, the panic room has been used on at least 2 occasions when the staff had a genuine concern for their safety.
31. McDonald's organise staff trainings, where staff are taught how to deal with aggressive customers and how to keep themselves safe. Our staff have been taught to defuse situations and not to get physical with aggressive visitors. The aim is to try and move the aggressive individual offsite, which can be difficult in some circumstances and call the police. The issue I understand staff have with calling the police is that they do not believe the

police are effective enough to keep them well protected, due to the long time it takes for officers to arrive.

32. McDonald's also have a lot of online training modules for staff. McDonald's head office have had initial discussions with me and are beginning to look at incorporating body cameras for our shift managers to use and video record events of incidents in real time so that we are able to provide a more factual report of the incident to the police. The body cameras would be similar to those used by the police or rugby referees, where face-to-face encounters are recorded. One of the claimed benefits for the use of such equipment is that people tend to behave differently when they know that they are being recorded.
33. I am also working with head office to get professional messaging and signage up in the restaurants that communicate clearly to the public outside of our restaurants that aggressive and disruptive behaviour is and will not be tolerated on or near our restaurants. At the time of writing, this is being released.
34. We have also now hired static guards for the Fenton Street McDonald's due to the escalated levels of abuse from the homeless. Static guards are full-time security that stay onsite to protect staff and customers from unruly behaviour. This issue came to head in late August 2022 when a homeless person pushed through the Fenton Street drive through window, narrowly missing two staff members.

Hiring Staff

35. Despite our measures to improve security, we have struggled to hire staff, especially for the late night and overnight shifts.
36. We have not had any emergency housing residents apply for any jobs.

Conclusion

37. It goes without saying that the homeless deserve to be housed. However, from the perspective of operating a well-known restaurant at the centre of Rotorua and within 2 kilometres of many of the motels under applications for resource consent, the current locations of emergency and transitional housing will not be fit for purpose, or helpful, to the residential and business community in central Rotorua. The observations about the steps our restaurants took to adapt and cope with the unprecedented change in our neighbourhood in order to keep patrons and our staff safe highlights that this is a serious issue specific to the central Rotorua neighbourhood. Although our franchise is doing everything right from our end to accurately record incidents, sufficiently train our staff, send the right message to our community about what is acceptable and what is not, we can see from the late responses of NZ Police that the system is incapable of a swift response. Any occurrence of danger in or near our restaurants would only be a question of when, rather than if.
38. I am therefore submitting to highlight how important it is for the Council to get the overall assessment of each of these applications right as the actual effects currently experienced shows that our city is already under considerable strain, and the community is bearing the brunt of these adverse effects.

Robert Parry

12 October 2022

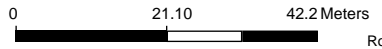


McDonald's Fenton St
(corner of Fenton St and
Amohau St)

DATA SETS
Accuracy of property boundaries +/- 0.2m - 0.3m in urban areas and up to +/- 30m in rural areas. Property boundaries, titles, legal descriptions and legal areas sourced from LINZ.
Geyserview represents Council's most up to date compiled and published data. Council does not warrant the accuracy of the information represented by this map. LINZ Licenses. CROWN COPYRIGHT RESERVED.

Printed Date: 02-Dec-2021

Aerial Imagery
1:1000 data set flown 2016, XY accuracy +/- 0.5m.
1:2000 data set flown 2016, XY accuracy +/- 0.5m.



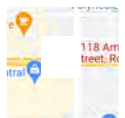
Rotorua Lakes Council



Google

Image capture: Oct 2020 © 2021 Google

Rotorua, Bay of Plenty
Google
Street View - Oct 2020





McDonald's Fairy Springs (70 Fairy Springs Road)

DATA SETS

Accuracy of property boundaries +/- 0.2m - 0.3m in urban areas and up to +/- 30m in rural areas. Property boundaries, titles, legal descriptions and legal areas sourced from LINZ.
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Aerial Imagery

1:1000 data set flown 2016, XY accuracy +/- 0.5m.
1:2000 data set flown 2016, XY accuracy +/- 0.5m.

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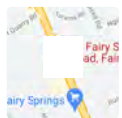
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Google

Image capture: Jun 2020 © 2021 Google

Rotorua, Bay of Plenty
Google
Street View - Jun 2020





McDonald's Te Ngae (2 Robinson Avenue)

DATA SETS

Accuracy of property boundaries +/- 0.2m - 0.3m in urban areas and up to +/- 30m in rural areas. Property boundaries, titles, legal descriptions and legal areas sourced from LINZ.

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0 21.10 42.2 Meters



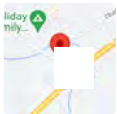
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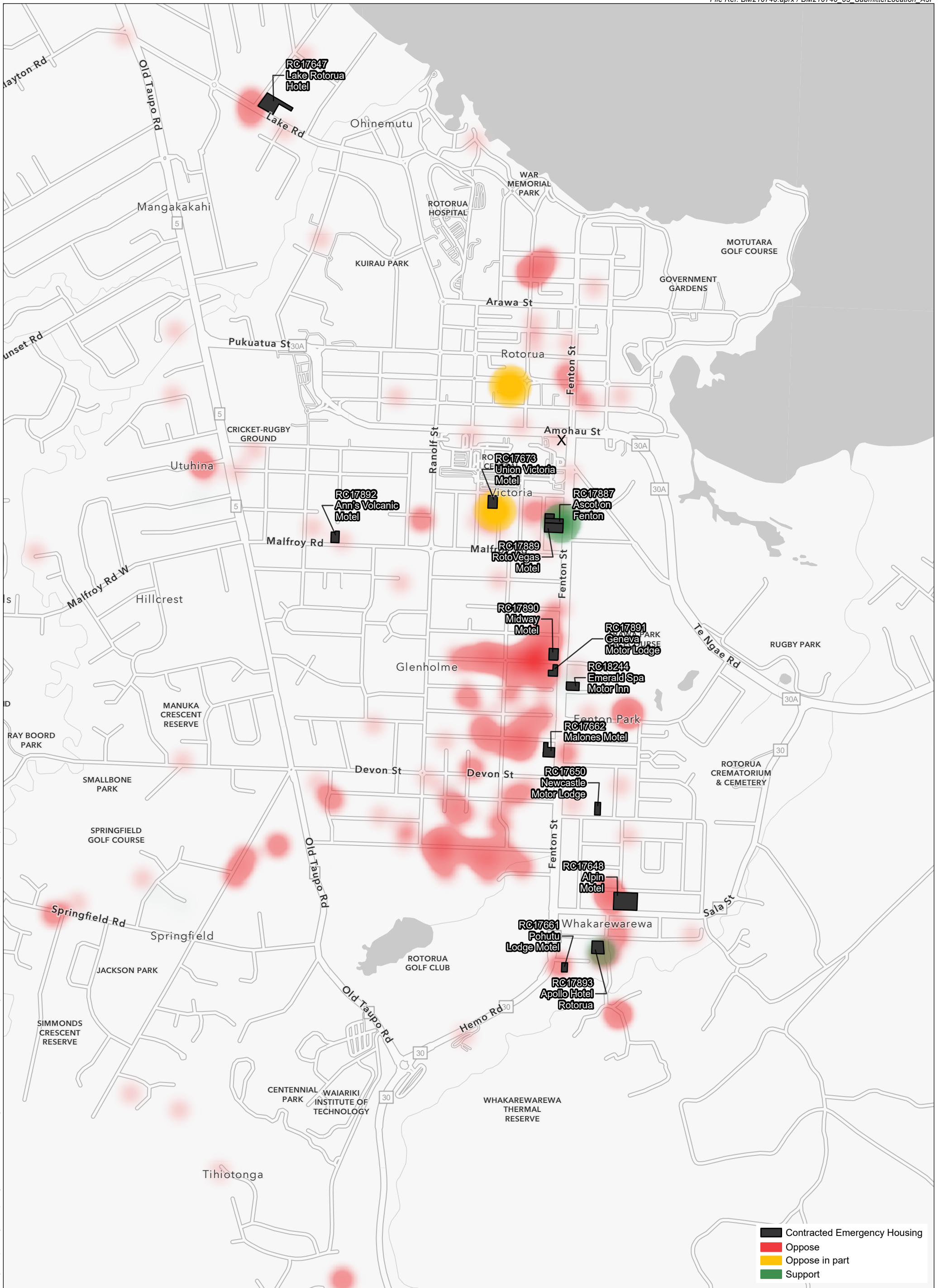
Google

Image capture: Jan 2021 © 2021 Google

Rotorua, Bay of Plenty
Google
Street View - Jan 2021



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- Contracted Emergency Housing
- Oppose
- Oppose in part
- Support



Watchdog Security Group Ltd

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Tax Invoice 172650

GST No. 83-382-732

Page No. : 1

Invoice To:

Job ID : 16018AR

McDonalds Fenton Street
PO Box 344
Rotorua 3040

Order No :

Date : 11/01/2021

Account : 7108

Reference :

Product Code	Description	Supplied	Rate	Total
	CN#7108 McDONALDS RESTAURANT Fenton St 1315 FENTON STREET W6 Dispatched 06/01/20- As per instructions on file Panic alarm Dispatch time: 0050hrs Onsite time: 0100hrs Offsite time: 0103hrs Outcome: Patrol advises spoke to the onsite manager, male tried to jump over the counter, didn't find the male onsite but they have an image of him so have asked to have a copy sent to us. All ok.			
MISC	Labour	1.00	53.0000	53.00

Thank you for your custom.

Freight 0.00

GST Exclusive 53.00

GST 7.95

Rounding 0.00

GST Inclusive 60.95

Bank Account No.: 06 0413 0321136 00

As advised, please note the price change with the introduction of the new minimum wage increase - please adjust any Automatic Payments accordingly.

Please note that this invoice is due for payment on or before the 20/02/2021



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Tax Invoice 172669

GST No. 83-382-732

Page No. : 1

Invoice To:

Job ID : 16043 AR

McDonalds Fenton Street
PO Box 344
Rotorua 3040

Order No :

Date : 11/01/2021

Account : 7108

Reference :

Product Code	Description	Supplied	Rate	Total
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Site Name: MCDONALDS RESTAURANT - FENTON STREET
 Date: 08/01/2021
 Area and Zone: PANIC ALARM - FRONT COUNTER/DRIVE THRU PANIC
 Dispatch Time: 1600HRS
 Onsite Time: 1606HRS
 Offsite Time: 1608HRS
 Patrol Outcome: PATROL ADVISES DYLAN WILSON ONSITE WHO IS TRESPASSED FROM THE PREMISES, HE HAS BEEN MOVED ON FROM SITE WITH NO ISSUES. STAFF AND PATRONS ALL OKAY.
 Extra details: SPOKE WITH BRAD WHO HAS REQUESTED PATROL ATTENDANCE TO MOVE ON TRESPASSED MALE FROM SITE.

MISC	Labour	1.00	53.0000	53.00
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Thank you for your custom.

Freight 0.00

GST Exclusive 53.00

GST 7.95

Rounding 0.00

GST Inclusive 60.95

Bank Account No.: 06 0413 0321136 00

As advised, please note the price change with the introduction of the new minimum wage increase - please adjust any Automatic Payments accordingly.

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GST No. 83-382-732

Page No. : 1

Invoice To:

Job ID : 16098AR

McDonalds Fenton Street
PO Box 344
Rotorua 3040

Order No :

Date : 14/01/2021

Account : 7108

Reference :

Product Code	Description	Supplied	Rate	Total
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Site Name: McDONALDS RESTAURANT Fenton St
 Date: 13/01/21
 Area and Zone: BEGGER MOVED ON
 Dispatch Time: 1421
 Onsite Time: 1426
 Offsite Time: 1453
 Patrol Outcome: Wayne pita was begging money.
 According to staff member he was trespass. he walked
 as soon he seen the Watchdog vehicle. I called 105 since
 its trespass breach. Event no. 210113-6677
 Extra details:

MISC	Labour	1.00	53.0000	53.00
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Thank you for your custom.

Freight 0.00

GST Exclusive 53.00

GST 7.95

Rounding 0.00

GST Inclusive 60.95

Bank Account No.: 06 0413 0321136 00

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GST No. 83-382-732

Page No. : 1

Invoice To:

Job ID : 16422AR

McDonalds Fenton Street
PO Box 344
Rotorua 3040

Order No :	Date : 19/02/2021	Account : 7108	Reference :
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Product Code	Description	Supplied	Rate	Total
	CN#7108 McDONALDS RESTAURANT Fenton St 1315 FENTON STREET			
	W13 Dispatched 17/02/21- Staff advise homeless male in the drive thru disturbing customers Panic Alarm Dispatch time: 0744hrs Onsite time: 0746hrs Offsite time: 0751hrs Outcome: Patrol advises male disappeared before Patrol arrived. Has checked the premise, staff ok.			
MISC	Labour	1.00	53.0000	53.00

Thank you for your custom.

Freight	0.00
GST Exclusive	53.00
GST	7.95
Rounding	0.00
GST Inclusive	60.95

Bank Account No.: 06 0413 0321136 00

As advised, please note the price change with the introduction of the new minimum wage increase - please adjust any Automatic Payments accordingly.

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GST No. 83-382-732

Page No. : 1

Invoice To:

Job ID : 16430AR

McDonalds Fenton Street
PO Box 344
Rotorua 3040

Order No :

Date : 19/02/2021

Account : 7108

Reference :

Product Code	Description	Supplied	Rate	Total
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Site Name: MCDONALDS FENTON STREET
 Date: 17/2/21
 Area and Zone: STAFF REQUESTED GUARD ASSISTANCE WITH A MALE SITTING IN A VEHICLE REPEATEDLY TURNING ON AND OFF HEADLIGHTS AT STAFF IN THE DRIVETHRU WINDOW. BLACK PEUGEOT 308 EYF344
 Dispatch Time:233 2
 Onsite Time: 2337
 Offsite Time: 2339
 Patrol Outcome: MALE ATTEMPTED TO PRETEND HE WAS ASLEEP ON ARRIVAL. TOLD TO MOVE ON FROM SITE AND NOT RETURN. MALE COMPLIED AND LEFT SITE.
 Extra details:

MISC	Labour	1.00	53.0000	53.00
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Thank you for your custom.

Freight 0.00

GST Exclusive 53.00

GST 7.95

Rounding 0.00

GST Inclusive 60.95

Bank Account No.: 06 0413 0321136 00

As advised, please note the price change with the introduction of the new minimum wage increase - please adjust any Automatic Payments accordingly.

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GST No. 83-382-732

Page No. : 1

Invoice To:

Job ID : 16432AR

McDonalds Fenton Street
PO Box 344
Rotorua 3040

Order No :

Date : 19/02/2021

Account : 7108

Reference :

Product Code	Description	Supplied	Rate	Total
MISC	CN#7108 McDONALDS RESTAURANT Fenton St 1315 FENTON STREET W26 Dispatched 18/02/21- Single male onsite disturbing customers would like Patrol to move on. Dispatch time: 0228hrs Onsite time: 0230hrs Offsite time: 0240hrs Outcome: Patrol advises single male has left the premise and moved across the road where he entered a vehicle. Rego# LYZ216.	1.00	53.0000	53.00

Thank you for your custom.

Freight 0.00

GST Exclusive 53.00

GST 7.95

Rounding 0.00

GST Inclusive 60.95

Bank Account No.: 06 0413 0321136 00

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Tax Invoice 174914

GST No. 83-382-732

Page No. : 1

Invoice To:

Job ID : 16461 AR

McDonalds Fenton Street
PO Box 344
Rotorua 3040

Order No :

Date : 25/02/2021

Account : 7108

Reference :

Product Code	Description	Supplied	Rate	Total
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Site Name: MCDONALDS RESTAURANT - FENTON STREET
 Date: 21/02/2021
 Area and Zone: PANIC ALARM
 Dispatch Time: 1712HRS
 Onsite Time: 1720HRS
 Offsite Time: 1721HRS
 Patrol Outcome: PATROL ADVISES MALE BEGGER SEEN ONSITE UPON ARRIVAL, HIGHLY AGITATED. HE HAS BEEN MOVED ON FROM SITE LAST SEEN HEADING ALONG FENTON STREET.
 Extra details: MALE BEGGER SITTING AT THE FRONT ENTRANCE OF MCDONALDS. MALE CAUCASIAN; LATE 30'S; SHORT HAIR; WEARING A SINGLET.

MISC	Labour	1.00	53.0000	53.00
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Thank you for your custom.

Freight 0.00

GST Exclusive 53.00

GST 7.95

Rounding 0.00

GST Inclusive 60.95

Bank Account No.: 06 0413 0321136 00

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GST No. 83-382-732

Page No. : 1

Invoice To:

Job ID : 16674AR

McDonalds Fenton Street
PO Box 344
Rotorua 3040

Order No :

Date : 18/03/2021

Account : 7108

Reference :

Product Code	Description	Supplied	Rate	Total
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Site Name: MCDONALDS FENTON STREET
 Date: 17/3/21
 Area and Zone: ACTIVATION ON PANIC ALARM
 Dispatch Time: 2358
 Onsite Time: 0005
 Offsite Time: 0020
 Patrol Outcome:
 MAORI MALE 5'3 LONG BLACK HAIR, BASKETBALL
 TOP, BLACK SHORTS MEDIUM BUILD HEAVILY
 INTOXICATED AND BEING VERBALLY ABUSIVE TO
 STAFF. MOVED ON FROM SITE AND GOT INTO A
 CAR. WAS STILL IN THE CARPARK, POLICE ADVISED
 DRUNK DRIVER AND IN ATTENDANCE P045857281
 ARRESTED BY POLICE
 Extra details:

MISC	Labour	1.00	53.0000	53.00
------	--------	------	---------	-------

Thank you for your custom.

Freight 0.00

GST Exclusive 53.00

GST 7.95

Rounding 0.00

GST Inclusive 60.95

Bank Account No.: 06 0413 0321136 00

As advised, please note the price change with the introduction of the new minimum wage increase - please adjust any Automatic Payments accordingly.

Please note that this invoice is due for payment on or before the 20/04/2021



Watchdog Security Group Ltd

1213 Haupapa Street
Rotorua 3010

Phone : 07 3492111

Fax : 07 3492110

Email : accounts@watchdog.co.nz

Website : www.watchdog.co.nz

Tax Invoice 177908

GST No. 83-382-732

Page No. : 1

Invoice To:

Job ID : 16827 AR

McDonalds Fenton Street
PO Box 344
Rotorua 3040

Order No :

Date : 06/04/2021

Account : 7108

Reference :

Product Code	Description	Supplied	Rate	Total
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Site Name: MCDONALDS RESTAURANT - FENTON STREET

Date: 05/04/2021

Area and Zone: MOVE ON A MALE FROM SITE.

Dispatch Time: 1800

Onsite Time: 1817

Offsite Time: 1824

Patrol Outcome: PATROL ADVISES MALE OFFENDER ONSITE UPON ARRIVAL. NAME GIVEN AS LEVI IHIMAERA; 07/01/1991 DOB. LEVI IS HIGHLY INTOXICATED & REFUSED TO LEAVE, HE ADVISES UNABLE TO WALK REQUESTING FOR POLICE TO TAKE HIM IN FOR DETOXING, AN OVERNIGHT STAY IN THE CELLS.

Extra details: JOB REQUESTED BY BRAD THOMPSON (VIA PHONE CALL). DETAILS PASSED TO POLICE. EVENT NUMBER - P046068972.

MISC	Labour	1.00	53.0000	53.00
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Thank you for your custom.

Freight 0.00

GST Exclusive 53.00

GST 7.95

Rounding 0.00

GST Inclusive 60.95

Bank Account No.: 06 0413 0321136 00

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Website : www.watchdog.co.nz

Tax Invoice 178585

GST No. 83-382-732

Page No. : 1

Invoice To:

Job ID : 16979 AR

McDonalds Fenton Street
PO Box 344
Rotorua 3040

Order No : Date : 23/04/2021 Account : 7108 Reference :

Product Code	Description	Supplied	Rate	Total
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Site Name: MCDONALDS RESTAURANT - FENTON STREET
Date: 22/04/2021
Area and Zone: PANIC RESPONSE
Dispatch Time: 1905
Onsite Time: 1907
Offsite Time: 1918
Patrol Outcome: PATROL ADVISES MALE LEFT SITE, LAST SEEN HEADING TOWARDS THE ROTORUA CENTRAL MALL. STAFF AND PATRONS ALL OKAY.
Extra details: STAFF MEMBER REQUESTING WATCHDOG GUARD ASSISTANCE DUE TO A HOMELESS PERSON ONSITE CAUSING TROUBLE AND REFUSING TO MOVE ON.

MISC	Labour	1.00	53.0000	53.00
------	--------	------	---------	-------

Thank you for your custom.

Freight	0.00
GST Exclusive	53.00
GST	7.95
Rounding	0.00
GST Inclusive	60.95

Bank Account No.: 06 0413 0321136 00

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Please note that this invoice is due for payment on or before the 20/05/2021



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Website : www.watchdog.co.nz

Tax Invoice 184814

GST No. 83-382-732

Page No. : 1

Invoice To:

Job ID : 17761 AR

McDonalds Fenton Street
PO Box 344
Rotorua 3040

Order No : Date : 05/08/2021 Account : 7108 Reference :

Product Code	Description	Supplied	Rate	Total
	Site Name: MCDONALDS - FENTON STREET Date: 01/08/2021 Area and Zone: HOMELESS PERSON ONSITE NEEDING TO BE MOVED ON Dispatch Time: 18:27 Onsite Time: 18:32 Offsite Time: 18:37 Patrol Outcome: PERSON BEGGING ONSITE, HAD MOVED ON BEFORE GUARD ARRIVED Extra details: STAFF MEMBER TREY REQUEST GUARD DISPATCH			
MISC	Labour	1.00	56.0000	56.00

Thank you for your custom.

Freight	0.00
GST Exclusive	56.00
GST	8.40
Rounding	0.00
GST Inclusive	64.40

Bank Account No.: 06 0413 0321136 00

As advised, please note the price change with the introduction of the new minimum wage increase - please adjust any Automatic Payments accordingly.

Please note that this invoice is due for payment on or before the 20/09/2021



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Website : www.watchdog.co.nz

Tax Invoice 186470

GST No. 83-382-732

Page No. : 1

Invoice To:

Job ID : 17985AR

McDonalds Fenton Street
PO Box 344
Rotorua 3040

Order No : Date : 06/09/2021 Account : 7108 Reference :

Product Code	Description	Supplied	Rate	Total
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CN#7108
McDONALDS RESTAURANT Fenton St
1315 FENTON STREET

W26 Dispatched
04/09/21- Staff requesting Patrol attend as single male in the drive through but is trespassed.
Panic Alarm
Dispatch time: 0458hrs
Onsite time: 0500hrs
Offsite time: 0510hrs
Outcome: Patrol advises male has moved on, staff onsite all ok.

MISC	Labour	1.00	56.0000	56.00
------	--------	------	---------	-------

Thank you for your custom.

Freight 0.00

GST Exclusive 56.00

GST 8.40

Rounding 0.00

GST Inclusive 64.40

Bank Account No.: 06 0413 0321136 00

As advised, please note the price change with the introduction of the new minimum wage increase - please adjust any Automatic Payments accordingly.

Please note that this invoice is due for payment on or before the 20/10/2021



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Rotorua 3010

Phone : 07 3492111

Fax : 07 3492110

Email : accounts@watchdog.co.nz

Website : www.watchdog.co.nz

Tax Invoice 188168

GST No. 83-382-732

Page No. : 1

Invoice To:

Job ID : 18222AR

McDonalds Fenton Street
PO Box 344
Rotorua 3040

Order No :

Date : 08/10/2021

Account : 7108

Reference :

Product Code	Description	Supplied	Rate	Total
	CN#7108 McDONALDS RESTAURANT FENTON STREET 1315 FENTON STREET			
	W21 Dispatched 08/10/21- As per instructions on file Panic Alarm Dispatch time: 0600hrs Onsite time: 0605hrs Offsite time: 0606hrs Outcome: Patrol advises couple has been moved on. Staff onsite all ok.			
MISC	Labour	1.00	56.0000	56.00

Thank you for your custom.

Freight 0.00

GST Exclusive 56.00

GST 8.40

Rounding 0.00

GST Inclusive 64.40

Bank Account No.: 06 0413 0321136 00

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Please note that this invoice is due for payment on or before the 20/11/2021



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Rotorua 3010

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Fax : 07 3492110

Email : accounts@watchdog.co.nz

Website : www.watchdog.co.nz

Tax Invoice 191449

GST No. 83-382-732

Page No. : 1

Invoice To:

Job ID : 18660 AR

McDonalds Fenton Street
PO Box 344
Rotorua 3040

Order No :

Date : 29/11/2021

Account : 7108

Reference :

Product Code	Description	Supplied	Rate	Total
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Site Name: MCDONALDS RESTAURANT - FENTON STREET

Date: 26/11/2021

Area and Zone: 1X ANTI VAXER ONSITE,
REQUESTING WATCHDOG SECURITY ATTENDANCE.

Dispatch Time: 1555

Onsite Time: 1613

Offsite Time: 1626

Patrol Outcome: 1X MALE ONSITE, VERBALLY
AGGRESSIVE TOWARDS STAFF & MEMBERS OF
THE PUBLIC. POLICE HAVE BEEN ADVISED AND
NOW BEING DEALT WITH BY POLICE.

Extra details: STAFF MEMEBER CHONTELLE
REQUESTING WATCHDOG SECURITY

MISC	Labour	1.00	56.0000	56.00
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Thank you for your custom.

Freight 0.00

GST Exclusive 56.00

GST 8.40

Rounding 0.00

GST Inclusive 64.40

Bank Account No.: 06 0413 0321136 00

As advised, please note the price change with the introduction of the new minimum wage increase - please adjust any Automatic Payments accordingly.

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Website : www.watchdog.co.nz

Tax Invoice 172470

GST No. 83-382-732

Page No. : 1

Invoice To:

Job ID : 15926AR

McDonalds Fenton Street
PO Box 344
Rotorua 3040

Order No :

Date : 30/12/2020

Account : 7108

Reference :

Product Code	Description	Supplied	Rate	Total
MISC	Labour	1.00	53.0000	53.00

Site Name: MCDONALDS RESTAURANT FENTON STREET
Date: 28/12/2020
Area and Zone: WIRELESS PANIC ACTIVATION
Dispatch Time: 1414
Onsite Time: 1418
Offsite Time: 1427
Patrol Outcome: MALE REMOVED FROM TOILETS AND ESCORTED OFF SITE.
Extra details:

Thank you for your custom.

Freight	0.00
GST Exclusive	53.00
GST	7.95
Rounding	0.00
GST Inclusive	60.95

Bank Account No.: 06 0413 0321136 00

As advised, please note the price change with the introduction of the new minimum wage increase - please adjust any Automatic Payments accordingly.

Please note that this invoice is due for payment on or before the 20/01/2021



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Website : www.watchdog.co.nz

Tax Invoice 169136

GST No. 83-382-732

Page No. : 1

Invoice To:

Job ID : 15407AR

McDonalds Fenton Street
PO Box 344
Rotorua 3040

Order No : Date : 11/11/2020 Account : 7108 Reference :

Product Code	Description	Supplied	Rate	Total
	Site Name: MCDONALDS FENTON STREET Date: 2/11/2020 Area and Zone: PANIC ALARM COUNTER/DRIVE THRU PANIC Dispatch Time: 1131 Onsite Time: 1138 Offsite Time: 1143 Patrol Outcome: MALE LEFT SITE BEFORE ARRIVAL, NO DESCRIPTION ABLE TO BE OBTAINED FROM STAFF. NO FURTHER ACTION ABLE TO BE TAKEN Extra details:			
MISC	Labour	1.00	53.0000	53.00

Thank you for your custom.

Freight	0.00
GST Exclusive	53.00
GST	7.95
Rounding	0.00
GST Inclusive	60.95

Bank Account No.: 06 0413 0321136 00

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Please note that this invoice is due for payment on or before the 20/12/2020



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Tax Invoice 169021

GST No. 83-382-732

Page No. : 1

Invoice To:

Job ID : 15398 AR

McDonalds Fenton Street
PO Box 344
Rotorua 3040

Order No :

Date : 04/11/2020

Account : 7108

Reference :

Product Code	Description	Supplied	Rate	Total
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Site Name: MCDONALDS RESTAURANT - FENTON STREET
 Date: 01/11/2020
 Area and Zone: REQUEST TO MOVE ON 1X FEMALE MAORI FROM THE SITE AS PER SALA TUPOU REQUEST
 Dispatch Time: 2346HRS
 Onsite Time: 2355HRS
 Offsite Time: 2359HRS
 Patrol Outcome: PATROL ADVISES POLICE ONSITE UPON ARRIVAL, OFFENDING FEMALE YELLING AND SCREAMING AT CUSTOMERS. POLICE ARE DEALING TO THE ISSUE.
 Extra details:

MISC	Labour	1.00	53.0000	53.00
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Thank you for your custom.

Freight 0.00

GST Exclusive 53.00

GST 7.95

Rounding 0.00

GST Inclusive 60.95

Bank Account No.: 06 0413 0321136 00

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Please note that this invoice is due for payment on or before the 20/12/2020



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Tax Invoice 167687

GST No. 83-382-732

Page No. : 1

Invoice To:

Job ID : 15246AR

McDonalds Fenton Street
PO Box 344
Rotorua 3040

Order No : Date : 19/10/2020 Account : 7108 Reference :

Product Code	Description	Supplied	Rate	Total
	CN#7108 McDONALDS RESTAURANT Fenton St 1315 FENTON STREET			
	W42 Dispatched 15/10/20- As per instructions on file Multiple activations Dispatch time: 0533hrs Onsite time: 0541hrs Offsite time: 0554hrs Outcome: Patrol advises has spoken with the customer onsite, all ok and has now left.			
MISC	Labour	1.00	53.0000	53.00

Thank you for your custom.

Freight 0.00

GST Exclusive 53.00

GST 7.95

Rounding 0.00

GST Inclusive 60.95

Bank Account No.: 06 0413 0321136 00

As advised, please note the price change with the introduction of the new minimum wage increase - please adjust any Automatic Payments accordingly.

Please note that this invoice is due for payment on or before the 20/11/2020



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Rotorua 3010

Phone : 07 3492111

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Email : accounts@watchdog.co.nz

Website : www.watchdog.co.nz

Tax Invoice 167677

GST No. 83-382-732

Page No. : 1

Invoice To:

Job ID : 15234 AR

McDonalds Fenton Street
PO Box 344
Rotorua 3040

Order No : Date : 19/10/2020 Account : 7108 Reference :

Product Code	Description	Supplied	Rate	Total
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Site Name: MCDONALDS RESTAURANT - FENTON STREET
Date: 12/10/2020
Area and Zone: ALARM ACTIVATION ON: COFFEE SHOP PANIC ALARM
Dispatch Time: 1701HRS
Onsite Time: 1713HRS
Offsite Time: 1717HRS
Patrol Outcome: PATROL ADVISES PERSON IN QUESTION NO LONGER ONSITE. ALL OKAY.
Extra details: DOVE REQUESTING PATROL ATTENDANCE: MALE SLEEPING INSIDE THE LOBBY AREA OF THE RESTAURANT

MISC	Labour	1.00	53.0000	53.00
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Thank you for your custom.

Freight 0.00

GST Exclusive 53.00

GST 7.95

Rounding 0.00

GST Inclusive 60.95

Bank Account No.: 06 0413 0321136 00

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Tax Invoice 166149

GST No. 83-382-732

Page No. : 1

Invoice To:

Job ID : 15087AR

McDonalds Fenton Street
PO Box 344
Rotorua 3040

Order No :

Date : 24/09/2020

Account : 7108

Reference :

Product Code	Description	Supplied	Rate	Total
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Site Name: McDONALDS RESTAURANT Fenton St
 Date: 22/09/20
 Area and Zone: HOMELESS MAN IN TOILETS, MOVE
 ON PLEASE
 Dispatch Time: 0905
 Onsite Time: 0909
 Offsite Time: 0912
 Patrol Outcome: MOVED ON
 Extra details:

MISC	Labour	1.00	53.0000	53.00
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Thank you for your custom.

Freight 0.00

GST Exclusive 53.00

GST 7.95

Rounding 0.00

GST Inclusive 60.95

Bank Account No.: 06 0413 0321136 00

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GST No. 83-382-732

Page No. : 1

Invoice To:

Job ID : 15085AR

McDonalds Fenton Street
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Rotorua 3040

Order No : Date : 24/09/2020 Account : 7108 Reference :

Product Code	Description	Supplied	Rate	Total
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Site Name: MCDONALDS FAMILY RESTAURANT
FENTON STREET
Date: 22/09/2020
Area and Zone: PANIC ALARM FRONT COUNTER
Dispatch Time: 0719
Onsite Time: 0723
Offsite Time: 0728
Patrol Outcome: CUSTOMER HAD LEFT STORE ON
GUARDS ARRIVAL, LAST SEEN HEADING DOWN
TUTANAKAI STREET.
Extra details: GUARD DISPATCH FOR ANGRY
CUSTOMER ARGUEING WITH STAFF AT FRONT
COUNTER

MISC	Labour	1.00	53.0000	53.00
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Thank you for your custom.

Freight 0.00

GST Exclusive 53.00

GST 7.95

Rounding 0.00

GST Inclusive 60.95

Bank Account No.: 06 0413 0321136 00

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Tax Invoice 165608

GST No. 83-382-732

Page No. : 1

Invoice To:

Job ID : 15022 AR

McDonalds Fenton Street
PO Box 344
Rotorua 3040

Order No :

Date : 14/09/2020

Account : 7108

Reference :

Product Code	Description	Supplied	Rate	Total
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Site Name: MCDONALDS RESTAURANT - FENTON STREET
 Date: 12/09/2020
 Area and Zone: ALARM ACTIVATION ON: ZONE 3 - FRONT COUNTER/DRIVE THRU PANIC
 Dispatch Time: 1925HRS
 Onsite Time: 1934HRS
 Offsite Time: 1939
 Patrol Outcome: PATROL ADVISES THE GROUP HAS DISPERSED BEFORE ARRIVAL. STAFF AND PATRONS OKAY ONSITE.
 Extra details: STAFF REQUESTING ASSISTANCE DUE TO 7-8 PEOPLE ONSITE ARGUING.

MISC	Labour	1.00	53.0000	53.00
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Thank you for your custom.

Freight 0.00

GST Exclusive 53.00

GST 7.95

Rounding 0.00

GST Inclusive 60.95

Bank Account No.: 06 0413 0321136 00

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Please note that this invoice is due for payment on or before the 20/10/2020



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Tax Invoice 165599

GST No. 83-382-732

Page No. : 1

Invoice To:

Job ID : 15013AR

McDonalds Fenton Street
PO Box 344
Rotorua 3040

Order No : Date : 14/09/2020 Account : 7108 Reference :

Product Code	Description	Supplied	Rate	Total
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Site Name: MCDONALDS RESTAURANT FENTON STREET
Date: 11/09/2020
Area and Zone: COFFEE SHOP, FRONT COUNTER/DRIVE THROUGH PANIC ALARM
Dispatch Time: 1930
Onsite Time: 1936
Offsite Time: 1938
Patrol Outcome: EXTERNAL AND INTERNAL CHECKS COMPLETED ALL SECURE ON SITE NO FURTHER ACTION REQUIRED
Extra details:

MISC	Labour	1.00	53.0000	53.00
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Thank you for your custom.

Freight	0.00
GST Exclusive	53.00
GST	7.95
Rounding	0.00
GST Inclusive	60.95

Bank Account No.: 06 0413 0321136 00

As advised, please note the price change with the introduction of the new minimum wage increase - please adjust any Automatic Payments accordingly.

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Tax Invoice 165589

GST No. 83-382-732

Page No. : 1

Invoice To:

Job ID : 15007AR

McDonalds Fenton Street
PO Box 344
Rotorua 3040

Order No :

Date : 11/09/2020

Account : 7108

Reference :

Product Code	Description	Supplied	Rate	Total
	CN#7108 McDONALDS RESTAURANT Fenton St 1315 FENTON STREET W5 Dispatched 10/09/20- As per staff request Dispatch time: 0757hrs Onsite time: 0803hrs Offsite time: 0806hrs Outcome: Received a call from Staff requesting Patrol to attend as there is a customer passed out in one of the toilets. Patrol has woken up and spoken to the male. All ok and male has been moved on.			
MISC	Labour	1.00	53.0000	53.00

Thank you for your custom.

Freight 0.00

GST Exclusive 53.00

GST 7.95

Rounding 0.00

GST Inclusive 60.95

Bank Account No.: 06 0413 0321136 00

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Tax Invoice 165588

GST No. 83-382-732

Page No. : 1

Invoice To:

Job ID : 15006AR

McDonalds Fenton Street
PO Box 344
Rotorua 3040

Order No : Date : 11/09/2020 Account : 7108 Reference :

Product Code	Description	Supplied	Rate	Total
MISC	<p>CN#7108 McDONALDS RESTAURANT Fenton St 1315 FENTON STREET</p> <p>W5 Dispatched 10/09/20- As per instructions on file Panic Alarm Dispatch time: 0732hrs Onsite time: 0736hrs Offsite time: 0741hrs Outcome: Patrol advises 2xpeople have been moved on. All ok.</p>	1.00	53.0000	53.00

Thank you for your custom.

Freight	0.00
GST Exclusive	53.00
GST	7.95
Rounding	0.00
GST Inclusive	60.95

Bank Account No.: 06 0413 0321136 00
As advised, please note the price change with the introduction of the new minimum wage increase - please adjust any Automatic Payments accordingly.

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Tax Invoice 165566

GST No. 83-382-732

Page No. : 1

Invoice To:

Job ID : 14985 AR

McDonalds Fenton Street
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Rotorua 3040

Order No : Date : 08/09/2020 Account : 7108 Reference :

Product Code	Description	Supplied	Rate	Total
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Site Name: MCDONALDS RESTAURANT - FENTON STREET
 Date: 07/09/2020
 Area and Zone: ALARM ACTIVATION ON: ZONE 3 - FRONT COUNTER/DRIVE THRU PANIC; ZONE 7 - WIRELESS PANIC
 Dispatch Time: 1621HRS
 Onsite Time: 1623HRS
 Offsite Time: 1707HRS
 Patrol Outcome: PATROL ADVISES MALE IS MENTALLY UNSTABLE AND HAS NOT BEEN TAKING MEDICATION HENCE OUTBURST. POLICE AND AMBULANCE ARE ON SCENE AND TENDING TO THE MALE.
 Extra details: PATRICIA REQUESTING PATROL ATTENDANCE: MALE WALKED INTO THE RESTAURANT YELLING AND SCREAMING.

MISC	Labour	1.00	53.0000	53.00
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Thank you for your custom.

Freight	0.00
GST Exclusive	53.00
GST	7.95
Rounding	0.00
GST Inclusive	60.95

Bank Account No.: 06 0413 0321136 00

As advised, please note the price change with the introduction of the new minimum wage increase - please adjust any Automatic Payments accordingly.

Please note that this invoice is due for payment on or before the 20/10/2020



Watchdog Security Group Ltd

1213 Haupapa Street
Rotorua 3010

Phone : 07 3492111

Fax : 07 3492110

Email : accounts@watchdog.co.nz

Website : www.watchdog.co.nz

Tax Invoice 165359

GST No. 83-382-732

Page No. : 1

Invoice To:

Job ID : 14899AR

McDonalds Fenton Street
PO Box 344
Rotorua 3040

Order No :

Date : 26/08/2020

Account : 7108

Reference :

Product Code	Description	Supplied	Rate	Total
MISC	Labour	1.00	53.0000	53.00

Site Name: McDONALDS RESTAURANT Fenton St
Date: 25/08/20
Area and Zone: PANIC ALARM - FEMALE ONSITE
NEEDS TO BE TRESSPASSED
Dispatch Time: 1512
Onsite Time: 1523
Offsite Time: 1525
Patrol Outcome:
Extra details:

Thank you for your custom.

Freight	0.00
GST Exclusive	53.00
GST	7.95
Rounding	0.00
GST Inclusive	60.95

Bank Account No.: 06 0413 0321136 00

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Please note that this invoice is due for payment on or before the 20/09/2020



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Website : www.watchdog.co.nz

Tax Invoice 165343

GST No. 83-382-732

Page No. : 1

Invoice To:

Job ID : 14887AR

McDonalds Fenton Street
PO Box 344
Rotorua 3040

Order No :

Date : 24/08/2020

Account : 7108

Reference :

Product Code	Description	Supplied	Rate	Total
MISC	Labour	1.00	53.0000	53.00

Site Name: McDONALDS RESTAURANT Fenton St
Date: 23/08/20
Area and Zone: PANIC - HOMELESS WONT LEAVE SITE
Dispatch Time: 1144
Onsite Time: 1145
Offsite Time: 1155
Patrol Outcome: spoken to male and moved on from outside mcdonalds
Extra details:

Thank you for your custom.

Freight	0.00
GST Exclusive	53.00
GST	7.95
Rounding	0.00
GST Inclusive	60.95

Bank Account No.: 06 0413 0321136 00

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Rotorua 3010

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Tax Invoice 164089

GST No. 83-382-732

Page No. : 1

Invoice To:

Job ID : 14823AR

McDonalds Fenton Street
PO Box 344
Rotorua 3040

Order No :

Date : 14/08/2020

Account : 7108

Reference :

Product Code	Description	Supplied	Rate	Total
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Site Name: McDONALDS RESTAURANT Fenton St
 Date: 13/08/20
 Area and Zone: SPOKE WITH STAFF ONSITE WHO REQUESTED PATROL ATTEND DUE TO A CUSTOMER
 Dispatch Time: 0807
 Onsite Time: 0812
 Offsite Time: 0817
 Patrol Outcome: lady left site

MISC	Labour	1.00	53.0000	53.00
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Thank you for your custom.

Freight 0.00

GST Exclusive 53.00

GST 7.95

Rounding 0.00

GST Inclusive 60.95

Bank Account No.: 06 0413 0321136 00

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Rotorua 3010

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Email : accounts@watchdog.co.nz

Website : www.watchdog.co.nz

Tax Invoice 162648

GST No. 83-382-732

Page No. : 1

Invoice To:

Job ID : 14677AR

McDonalds Fenton Street
PO Box 344
Rotorua 3040

Order No :

Date : 24/07/2020

Account : 7108

Reference :

Product Code	Description	Supplied	Rate	Total
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Site Name: MCDONALDS FENTON STREET
 Date: 22/7/2020
 Area and Zone: PANIC ALARM ACTIVATION
 Dispatch Time:
 Onsite Time:
 Offsite Time:
 Patrol Outcome: MALE MAORI ONSITE REFUSING TO LEAVE ABUSIVE AND RACIST TOWARDS STAFF, REFUSING TO LEAVE SITE. POLICE CALLED MALE FLED SITE. POLICE CAUGHT UPTO THE MALE WITHIN THE ROTORUA CENTRAL MALL CARPARK.
 Extra details:P0403011528

MISC	Labour	1.00	53.0000	53.00
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Thank you for your custom.

Freight 0.00

GST Exclusive 53.00

GST 7.95

Rounding 0.00

GST Inclusive 60.95

Bank Account No.: 06 0413 0321136 00

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Tax Invoice 162049

GST No. 83-382-732

Page No. : 1

Invoice To:

Job ID : 14582AR

McDonalds Fenton Street
PO Box 344
Rotorua 3040

Order No : Date : 08/07/2020 Account : 7108 Reference :

Product Code	Description	Supplied	Rate	Total
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Site Name: MCDONALDS RESTAURANT FENTON STREET
Date: 8/7/2020
Area and Zone: WIRELESS PANIC ACTIVATION
Dispatch Time: 0224
Onsite Time: 0227
Offsite Time: 0258
Patrol Outcome: DISTRESSED FEMALE ONSITE STAFF CONCERNED ABOUT HER WELLBEING, NOT GIVING ALOT OF INFORMATION. STATES SHE WANTS TO GOTO THE POLICE STATION.
CALL MADE THROUGH TO POLICE P042843412
Extra details:

MISC	Labour	1.00	53.0000	53.00
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Thank you for your custom.

Freight	0.00
GST Exclusive	53.00
GST	7.95
Rounding	0.00
GST Inclusive	60.95

Bank Account No.: 06 0413 0321136 00

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Please note that this invoice is due for payment on or before the 20/08/2020



Watchdog Security Group Ltd

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Fax : 07 3492110

Email : accounts@watchdog.co.nz

Website : www.watchdog.co.nz

Tax Invoice 161827

GST No. 83-382-732

Page No. : 1

Invoice To:

Job ID : 14468 AR

McDonalds Fenton Street
PO Box 344
Rotorua 3040

Order No : Date : 29/06/2020 Account : 7108 Reference :

Product Code	Description	Supplied	Rate	Total
MISC	Site Name: MCDONALDS RESTAURANT - FENTON STREET Date: 22/06/2020 Area and Zone: PANIC ALARM Dispatch Time: 1645HRS Onsite Time: 1656HRS Offsite Time: 1659HRS Patrol Outcome: PATROL ADVISES 2 FEMALES HAVE BEEN MOVED ON FROM SITE. ALL OKAY ON GUARD DEPARTURE. Extra details: PATRICIA REQUESTING PATROL ATTENDANCE TO MOVE ON 3 INDIVIDUALS FROM SITE SITTING IN THE CARPARK AREA. Labour	1.00	53.0000	53.00

Thank you for your custom.

Freight	0.00
GST Exclusive	53.00
GST	7.95
Rounding	0.00
GST Inclusive	60.95

Bank Account No.: 06 0413 0321136 00

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Rotorua 3010

Phone : 07 3492111

Fax : 07 3492110

Email : accounts@watchdog.co.nz

Website : www.watchdog.co.nz

Tax Invoice 161826

GST No. 83-382-732

Page No. : 1

Invoice To:

Job ID : 14467 AR

McDonalds Fenton Street
PO Box 344
Rotorua 3040

Order No :

Date : 29/06/2020

Account : 7108

Reference :

Product Code	Description	Supplied	Rate	Total
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Site Name: MCDONALDS RESTAURANT - FENTON STREET
 Date: 22/06/2020
 Area and Zone: PANIC ALARM
 Dispatch Time: 1605HRS
 Onsite Time: 1610HRS
 Offsite Time: 1616HRS
 Patrol Outcome: PATROL ADVISES NO ISSUES WITH FEMALE ONSITE, ALL OKAY ON GUARD DEPARTURE.
 Extra details: SHONTELLE REQUESTING PATROL ATTENDANCE TO MOVE ON PERSON FROM SITE CAUSING ISSUES.

MISC	Labour	1.00	53.0000	53.00
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Thank you for your custom.

Freight 0.00

GST Exclusive 53.00

GST 7.95

Rounding 0.00

GST Inclusive 60.95

Bank Account No.: 06 0413 0321136 00

As advised, please note the price change with the introduction of the new minimum wage increase - please adjust any Automatic Payments accordingly.

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