



**ROTORUA
LAKES COUNCIL**
Te Kaunihera o ngā Roto o Rotorua

Kaupapataka Agenda

NOTICE OF AN ORDINARY MEETING
OF

COMMUNITY AND DISTRICT DEVELOPMENT COMMITTEE

Date: Wednesday 14 June 2023

Time: 9.30am

Venue: Council Chamber

MEMBERSHIP

Chair	Cr Kai Fong
Deputy Co-Chair	Cr Brown Cr Waru
Members	Mayor Tapsell Cr Barker Cr Kereopa Cr Lee Cr Maxwell Cr O'Brien Cr Paterson Cr Wang
Quorum	6

NGĀ TUKUNGA HAEPAPA A TE KAUNIHERA COUNCIL DELEGATIONS

Community and District Development

Type of Committee	Whole of Council Committee
Subordinate to	N/A
Subordinate Committees	N/A
Legislative Basis	Schedule 7, clause 30 (1) (a), Local Government Act 2002.
Purpose	To oversee planning, monitoring, education and enforcement activities, and guide the economic and physical development and growth of the Rotorua District.
Reference	01-15- 019
Membership	Mayor Deputy Mayor All Councillors
Quorum	6
Meeting frequency	Monthly
Delegations	<ul style="list-style-type: none"> • Oversee the management of council’s planning, monitoring, education and enforcement activities, including: <ul style="list-style-type: none"> ○ Community safety ○ Regulatory and compliance ○ Environmental health ○ Animal Control ○ Parking Enforcement ○ Noise control ○ Food Act ○ Building Control ○ Consents and inspections ○ Resource Consents ○ Subdivision, land use and development control ○ District Plan ○ Plan Changes ○ Arts and Culture ○ Community wellbeing • Lead and oversee District Plan reviews and associated plan changes • Encourage engagement with the business community, economic agencies and major economic sectors that enables and attracts smart investment • Monitor Council’s contribution to the Te Arawa Vision (specifically in relation to Community and District Development outcomes) • Development and implementation of Economic Development Strategy/Framework

	<ul style="list-style-type: none">• Development and implementation of a Destination Management Plan• Central business district - revitalised growth and development included focus on Fenton Street Corridor• District growth and development• Council controlled organisations (CCO's) - advising on the content of the annual Statement of Expectations, agreement on Statement of Intent, monitoring against the Statement of Intent the financial and non-financial performance of CCO's• Make appointments and authority to remove appointments to Council-Controlled Organisations (CCO's).
Relevant Statutes	All the duties and responsibilities listed above must be carried out in accordance with the relevant legislation.

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1. Karakia Whakapuaki - Opening Karakia

TŪTAWA MAI

Tūtawa mai i runga
Tūtawa mai i raro
Tūtawa mai i roto
Tūtawa mai i waho
Kia tau ai te mauri tū
Te mauri ora, ki te katoa
Hāumi e. Hui e. Tāiki e!

TŪTAWA MAI

I summon from above
I summon from below
I summon from within
I summon the surrounding environment
The universal vitality and energy to infuse
and enrich all present
Enriched, unified and blessed

2. Ngā Whakapāha - Apologies

The Chair invites notice from members of:

1. Leave of absence for future meetings of the Rotorua Lakes Council; or
2. Apologies, including apologies for lateness and early departure from the meeting, where leave of absence has not previously been granted.

3. Whakapuakitanga Whaipānga - Declarations of interest

Members are reminded of the need to be vigilant to stand aside from decision making when a conflict arises between their role as a member and any private or other external interest they might have.

4. Ngā Take Whawhati tata kāore i te Rārangi Take - Urgent Items not on the Agenda

Items of business not on the agenda which cannot be delayed

The Chair will give notice of items not on the agenda as follows:

Matters Requiring Urgent Attention as Determined by Resolution of Rotorua Lakes Council

The Chair shall state to the meeting.

1. The reason why the item is not on the agenda; and
2. The reason why discussion of the item cannot be delayed until a subsequent meeting.

The item may be allowed onto the agenda by resolution of the Rotorua Lakes Council.

s.46A (7), LGOIMA

Discussion of minor matters not on the agenda.

Minor Matters relating to the General Business of the Rotorua Lakes Council.

The Chair shall state to the meeting that the item will be discussed, but no resolution, decision, or recommendation may be made in respect of the item except to refer it to a subsequent meeting of the Rotorua Lakes Council for further discussion

s.46A (7), LGOIMA

5. Te Whakaū i ngā Meneti - Confirmation of Minutes

5.1 Community and District Development Committee Meeting Minutes (Draft) 17 May 2023

01-15-019
RDC-1388768

Minutes (draft)

Community and District Development Committee Meeting
held Wednesday 17 May 2023 at 9.30am
Council Chamber, Rotorua Lakes Council

- MEMBERS PRESENT: Cr Kai Fong (Chair)
Cr Brown and Cr Waru (Deputy Co-Chairs), Mayor Tapsell, Cr Barker,
Cr Kereopa, Cr Lee, Cr Maxwell, Cr O'Brien, Cr Paterson, Cr Wang
- IN ATTENDANCE: Rotorua Area Commander - Inspector Herby Ngawhika, NZ Police
- STAFF PRESENT: G Williams, Chief Executive;
T Collé, Deputy Chief Executive, Organisational Enablement;
J.P Gaston, Deputy Chief Executive, District Development;
O Hopkins, Deputy Chief Executive, District Leadership & Democracy;
S Michael, Deputy Chief Executive. Infrastructure & Environmental
Solutions;
A Pewhairangi, Deputy Chief Executive, Community Wellbeing;
G Rangi, Deputy Chief Executive, Te Arawa Partnership;
V Cawte, Senior Communications Advisor, Council Communications;
D Cossar, Governance & Democracy Manager;
G Kieck, Corporate Planning and Strategy Manager;
M Owen, Director – Community Safety;
D Mathfield, Principal Strategic Advisor – Urban Development;
N Michael, Senior Communications Advisor, Council
Communications;
G Konara, Governance Support Advisor.

The meeting opened at 9.30am.

The Chair welcomed elected members, media, staff and members of the public.

1 KARAKIA WHAKAPUAKI OPENING KARAKIA

Cr Lee opened the meeting with a Karakia.

2 NGĀ WHAKAPĀHA APOLOGIES

None

3 WHAKAPUAKITANGA WHAIPĀNGA DECLARATIONS OF INTEREST

None

4 NGĀ TAKE WHAWHATI TATA KĀORE I TE RĀRANGI TAKE URGENT ITEMS NOT ON THE AGENDA

4.1 NOTICE OF MOTION

The Chair acknowledged that she had received and accepted a Notice of Motion from Cr Lee in regard to the “Future Development Strategy”.

The Chair ruled that the Notice of Motion is in relation to an item already on the agenda and therefore, the discussion will be held at the relevant part of the meeting being item 7.2.

5 TE WHAKAŪ I NGĀ MENETI CONFIRMATION OF MINUTES

5.1 MINUTES OF COMMUNITY AND DISTRICT DEVELOPMENT COMMITTEE MEETING HELD 12 APRIL 2023

RDC-1378359

Resolved;

- 1. That the minutes of the Community and District Development Committee meeting held 12 April 2023 be confirmed as a true and correct record.**

Moved: Cr Maxwell

Seconded: Cr Paterson

CARRIED

6. NGĀ TĀPAETANGA PRESENTATIONS

6.1 UPDATE ON COMMUNITY SAFETY PLAN

Anaru Pewhairangi, Mihi Owen and Rotorua Area Commander - Inspector Herby Ngawhika spoke to a presentation titled “Partnership Proposal- Rotorua Community Safety Plan” (Attachment 1).

7. PŪRONGO KAIMAHI STAFF REPORTS

7.1 AMENDMENT TO ROTORUANZ LIMITED’S CONSTITUTION

RDC-1385836

Resolved:

- 1. That the report titled “Amendment to RotoruaNZ Limited’s Constitution” be received.**

Moved: Cr O'Brien
Seconded: Cr Waru
CARRIED

Jean-Paul Gaston overviewed the report.

Further resolved:

- 2. That Clause 6.1 of RotoruaNZ Limited's constitution be amended to state: "The number of Directors may not at any time be less than four (4) or more than seven (7)".**

Moved: Cr Waru
Seconded: Cr Wang
CARRIED

7.2 PROPOSED FUTURE DEVELOPMENT STRATEGY

RDC-1384733

Resolved:

- 1. That the report titled "Proposed Future Development Strategy" be received.**

Moved: Cr Lee
Seconded: Cr Brown
CARRIED

Damon Mathfield and Jean-Paul Gaston overviewed the report and spoke to a presentation titled "Rotorua Future Development Strategy" (Attachment 2).

Notice of Motion

NOTICE OF INTENDED MOTION

Dated: 9 May 2023

FOR

The Rotorua District Council Community District Meeting of 17 May 2023.

PURSUANT TO

Standing Order 27.

BACKGROUND

Elected Members have been provided with a proposed Future Development Strategy (FDS). This Notice of Motion proposes replacing 4.2.1 of the FDS with the following:

4.2.1 Housing Plan Change

A major constraint to housing delivery is the planning system, under the Resource Management Act 1991 (RMA), which arguably limits efficient land use.

In recognition of this problem the Government:

- put in place the *National Policy Statement on Urban Development* (NPS-UD); and
- passed the *Resource Management (Enabling Housing Supply and Other Matters)*

Amendment Act 2021 (the Amendment Act) to strengthen and speed up the NPS-UD.

The Amendment Act required a group of specified councils ('tier 1 councils') to use the intensification streamlined planning process (ISPP) to implement the NPS-UD intensification policies and the *Medium Density Residential Standards* (MDRS). The MDRS are standards that enable three dwellings, three storeys high on most urban sections as of right.

The 'tier 1' councils include the largest, fastest growing cities in New Zealand including Auckland, Hamilton, Tauranga, Wellington and Christchurch.

Rotorua is a 'tier 2' Council alongside similar sized provincial cities such as Palmerston North, New Plymouth, Napier, Hastings, Whangarei etc.

Rotorua was the only 'tier 2' Council that volunteered to be treated like a tier 1 Council on the basis that Rotorua had an 'acute housing shortage'. However, it did so without any public consultation. The Council did consult Te Tatau o Te Arawa and the Te Arawa Lakes Trust who supported the change and they made their own submissions to the select committee to that effect.

The Minister for the Environment considered Rotorua District Council's request and made a determination that Rotorua did indeed have an 'acute housing shortage'. Upon this recommendation Cabinet made a decision to include Rotorua alongside the other 'tier 1' councils, opening the way up for the incorporation of the MDRS provisions into the District Plan - through Plan Change 9. MDRS has thus been enabled in Rotorua since August 2022 when PC9 was notified. PC9 accepts MDRS as 'fait accompli' and does not provide for any possibility that MDRS could be revoked in Rotorua.

Public consultation

The change to MDRS is, in effect, a significant plan change but one which the public were never consulted on. Such changes are usually preceded by public consultation taking into account the feedback from that consultation.

Section 82 of the Local Government Act 2002 requires persons who will or may be affected by, or have an interest in a matter, must be provided with reasonable access to relevant information and should be encouraged to present their views to the local authority. The Council is required to hear such submissions with an open mind and be give these due consideration.

Under MDRS and PC9, almost all suburbs in Rotorua are affected (Whakarewara village, Ohinemutu village and Ngapuna are excluded). Subject to some limitations, a property owner could demolish or remove an existing old home and replace it with 3 dwellings, up to 3 storeys high without having to seek the permission from neighbours. This applies in Glenholme, Hillcrest, Springfield, Pukehangi, Western Heights, Ngongotaha, Lynmore etc.

The main benefit of MDRS is that more houses can be built within the existing 'footprint' of the city which takes advantage of existing infrastructure including roading, storm water, drinking water and waste water systems, electricity supply, fibre optic cable etc. This is cheaper than building new subdivisions and installing all new infrastructure. It also provides for smaller, more affordable homes.

However, one concern arising from MDRS is that such developments could potentially adversely change the character of neighbourhoods and / or suburbs.

Secondly, PC9 allows for the introduction of much higher densities in locations distant from the city centre and public transport, resulting in all the negatives of higher density such as increased noise, loss of privacy etc for neighbours, without any of the benefits such as reduced vehicle use and greater proximity to services.

Further, it appears PC9 has been prepared without the necessary infrastructure assessments to support the proposed urban form. When infrastructure is as costly as it is in Rotorua, it is vital it is planned out as the most cost-effective way possible.

The Minister for the Environment could make a recommendation to Cabinet to remove Rotorua from the list of Councils to which MDRS applies. Cabinet has the authority to make such a decision. The Minister could consider doing so at the request of the Rotorua District Council.

Public are invited to provide feedback on whether:

1. MDRS should be accepted in Rotorua as is; or
2. Council should write to the Minister for the Environment requesting that Rotorua be removed from the list of Councils to which MDRS applies.

If the latter were to happen a new Plan Change (eg PC 10) would be required that could provide for some intensification in some carefully chosen areas of Rotorua, while restricting such intensification in other parts of the city. This would all be subject to public consultation.

RECOMMENDATION

1. **That Section 4.2.1 be replaced with the above wording for public consultation so that they may be properly informed as to how MDRS came to be adopted in Rotorua and to provide the community with their first opportunity to be consulted on whether or not they support the change.**

Moved: Cr Lee

Seconded: Cr Paterson

LOST - 3/7

Request for recording of vote:- Cr Paterson voted for the motion.

Further resolved:

2. **That the Committee endorses the draft Future Development Strategy and summary document for public consultation in accordance with s83 of the Local Government Act 2002, and approves notification of the draft Future Development Strategy by 1 June 2023.**
3. **That the Committee approves the establishment of the Rotorua Future Development Strategy Joint Committee, that will:**
 - serve as a hearings panel, to hear submissions and undertake deliberations.
 - recommend to RLC's Council any changes to the draft FDS following consultation.
4. **That the Committee approves the Rotorua Lakes Council membership of the Rotorua Future Development Strategy Joint Committee as comprising:**

- Three elected members from Rotorua Lakes Council (“RLC”), being Cr Sandra Kai Fong, Cr Gregg Brown and Cr Rawiri Waru, as the Chair and Deputy Co-Chairs of the Community and District Development Committee
 - Three elected members from the Bay of Plenty Regional Council (“BoPRC”), being Cr Jane Nees, Cr Lyall Thurston and Cr Te Taru White.
 - An independent chair, to be confirmed.
5. That the Committee approves Cr Kai Fong, as chair of the Community and District Development Committee, in discussion with BoPRC representatives, appoint a Commissioner who will serve as an independent chair to the hearings panel.
 6. That the Committee notes the approach to public consultation and approves the commencement of the Special Consultative Procedure (SCP) by 1 June 2023 for 6 weeks.
 7. That the Committee delegates to the Chair of the Community and District Development Committee and the Chief Executive to approve any final minor edits and amendments to the draft/proposed Future Development Strategy and Summary Document, prior to public notification.

Moved: Cr Kai Fong

Seconded: Cr Wang

CARRIED

The Chair advised that the only matter in the public excluded session is to adopt the confidential minutes of the previous meeting and if there are no corrections or discussion required there is no requirement to move into Public Excluded.

**8. TE WHAKAŪ I NGĀ MENETI (ngā take matatapu)
CONFIRMATION OF MINUTES (confidential items)**

**8.1 MINUTES OF COMMUNITY AND DISTRICT DEVELOPMENT COMMITTEE MEETING (CONFIDENTIAL
ITEMS) HELD 12 APRIL 2023**

RDC-1378950

Resolved:

1. That the confidential minutes of the Community and District Development Committee meeting held 12 April 2023 be confirmed as a true and correct record.

Moved: Cr Waru

Seconded: Cr Brown

CARRIED

**9. TE KARAKIA WHAKAMUTUNGA
CLOSING KARAKIA**

Cr Lee closed the meeting with a Karakia.

The meeting closed at 12.57pm.

To be confirmed at Community and District Development Committee meeting on 14 June 2023

.....
Chair

Note:-Rotorua Lakes Council is the operating name of Rotorua District Council

Note 1: Rotorua Lakes Council is the operating name of Rotorua District Council

Note 2: Attachments to these minutes are available on request or on Council's website: [click here](#)

6. Pūrongo Kaimahi - Staff Reports

6.1 Rotorua Regional Airport Limited – CCO Quarterly Report – FY23 Quarter 3

Document Set ID-19374988

**ROTORUA
AIRPORT****ROTORUA REGIONAL AIRPORT LIMITED
CCO QUARTERLY REPORT**

FY23 Quarter 3 (July 2022 to March 2023)

Report writer: Nicole Brewer, Chief Executive

Report approver: Nicole Brewer, Chief Executive

WHAT WE'RE WORKING TOWARDS

Purpose Statement

RRA's prime purpose is to maintain a safe and efficient Airport operation whilst optimising the use of its assets to facilitate, and grow tourism and trade, other commercial activity, and Airport profitability. RRA is responsible for the ongoing capital development and maintenance of the Airport assets and ownership of the core infrastructure.

Strategic Objectives

To fulfil our purpose the critical elements of the strategy are:

- Strengthen our role to enable and develop the success of the region – financially and socially
- Leveraging our land to create a sustainable and successful regional gateway
- Lead the development of the future of aviation – e-aviation, providing a hub to support innovation
- Strengthen our position in the aviation sector – route and service development for passengers and freight
- Extend our Manaakitanga – enhance our care of our guests and visitors including the use of technology

PROGRESS AGAINST SOI

Financial Performance

Rotorua Regional Airport's (RRA) financial and operational performance for the period July '22 to March '23 continues to remain ahead of budget. This is primarily due to increased landing fee revenue and lower than forecast operating expenses however optimisation of existing tenancies and carpark have also contributed.

For July to March aircraft movements were down -8% on budget. However, passenger numbers, which drive the largest portion of aviation related revenue, were 7% ahead of budget for the Jul-Mar period. Discussions with Air NZ regarding schedule, growth and reliability of service are a focus.

Following consultation, aeronautical charges (including aircraft parking) for general aviation operators (which accounts for less than 5% of landing fees) have been reviewed and new charges are effective from 1 June 2023. The new pricing also builds in increases for FY25 and FY26.

Non-Financial Performance

On an operational level RRA is on track with regards to the number of controllable safety incidents and the number of employee injuries requiring time off work, both of which are at zero for July '22 to March '23.

Strategic Projects

RRA continues to seek and assess commercial opportunities to deliver on its key priorities. This includes working with RLC on the feasibility of an Airport Business Park. While other options continue to be explored, current economic conditions are making it difficult to find opportunities that meet the required business case and financial hurdles.

Operations and Compliance

RRA holds a current Part 139 operating certificate with CAA. RRA maintains a strong focus on our core business of operating a safe airport while seeking ongoing improvement wherever possible. Focus areas currently include a full review of the Airport Operations Manual and wildlife hazard management processes.

FINANCIAL MANAGEMENT

	YTD Mar FY19	YTD Mar FY22	YTD Mar Actual	YTD Mar Budget	Variance
Aircraft movements	5,852	2,983	3,523	3,843	-320
Domestic Passengers	258,467	161,020	165,790	155,218	10,572
Financial					
Total Revenue	\$4,145,612	\$3,563,213	\$5,131,263	\$4,340,447	\$790,816
Total Expenses (excl Depreciation)	\$2,226,250	\$2,503,036	\$2,832,259	\$2,974,296	-\$142,037
Net Surplus (before Depreciation)	\$1,919,362	\$1,060,177	\$2,299,004	\$1,366,151	\$932,853
Net Surplus / Loss (after Depreciation & before tax)	\$258,195	-\$164,998	\$1,091,039	\$143,654	\$947,385

NON-FINANCIAL PERFORMANCE MANAGEMENT

	YTD Mar Actual	YTD Mar Budget	Variance
Operational			
No. of controllable safety incidents	0	0	0
Team			
No. of employee injuries (resulting in days off work)	0	0	0

6.2 RotoruaNZ Limited – CCO Quarterly Report –3rd Quarter

Document Set ID-19374874



ROTORUANZ LIMITED CCO QUARTERLY REPORT

3rd Quarter Report

Report writer: Andrew Wilson, Chief Executive

Report approver: Andrew Wilson, Chief Executive

WHAT WE'RE WORKING TOWARDS

The purpose of RotoruaNZ is to “unlock the potential of Rotorua.” This reflects RotoruaNZ’s primary role as the Regional Tourism Organisation (RTO) and Economic Development Agency (EDA).

Our core activities are:

Destination development and tourism transformation

With the implementation of our destination management plan now well underway, we will continue to work in close partnership with iwi and work collaboratively with stakeholders and the community to bring their aspirations for our destination to life. Equally important is the creation of our destination’s new visual identity that has brought together our story, and helps to communicate the reasons why people want to live, work, study, visit and invest here. We will also continue to focus on telling stories that reflect what makes Rotorua special: the active geothermal environment, our vibrant and expressive Māori culture, and the rich invigorating experiences that are accessible to all.

Business development

We will continue to leverage our connections with regional and central government agencies, the private sector and education providers to identify trends and market information that will support investment and reinvestment decision-making by local businesses and landowners. We will strengthen our relationships with iwi and Māori lands trust’s to support their economic development aspirations and support our local businesses to embrace our status as the first bilingual city of Aotearoa.

Attract investment

We will continue to create collateral to attract investment by showing that Rotorua is a great community that offers a strong opportunity for investment and growth. We will also work with local partners, central government, local government and Te Arawa to build persuasive business relocation programs as required. We will continue to support initiatives that build business capability through coaching, mentoring, connectivity and sharing of market intelligence and insights. This includes leveraging initiatives focused on business growth and innovation that address Rotorua business capacity and capability needs which accelerate growth and improve our local offering.

Deliver Transformational Place-making Projects

We will take an active role delivering transformational place-making projects on behalf of Rotorua Lakes Council. This will include regenerating parts of our city – from small projects that refresh a site or building, to major transformations of the city centre and or neighbourhoods. Our role will be to administer and utilise council’s underperforming strategic landholdings to ensure they deliver maximum value.

PROGRESS AGAINST SOI

Quarterly Highlights

Destination development and tourism transformation

- Destination Management Plan Annual Report Released
- Set up and execution of the Tourism and Hospitality Talent Incubator
- Manaaki programme update completed ahead of 4th quarter relaunch
- Wayfinding and signage strategy RFP completed
- India trade roadshow alongside key Inbound Tour Operators (IBO), Tourism New Zealand (TNZ) and Destination Queenstown (QT)
- Trade and Business Events Rotorua roadshow through four key Australian destinations alongside 20 Rotorua operators
- Communications and Marketing support for Crankworx
- Partnered with TNZ to bring the Weekend Today Show (Australia's most popular breakfast show) to Rotorua for the lead up to the NRL Indigenous All Stars game, resulting in 16 live crosses
- Australian TV Show, Travel Guides spent 4 days filming in Rotorua during January, episode aired during May in Australia
- Food and Beverage mentoring programme focused on business delivery and long-term strategy underway with 5 businesses in the initial cohort
- i-SITE's trading at 60-70% of pre-covid
- Waipa i-SITE had a soft-opening on the 28th March
- Strong Education and Group booking activity with the Australian Police and Emergency Service (APES) games and strong interest from schools, the weather has caused some disruption with a number of postponed bookings

Business development

- Stakeholder consultation completed on the final draft of the Rotorua Forestry Futures Plan
- Release of a combined commercial accommodation and holiday home dashboard
- Release of a self-service market share dashboard for Rotorua tourism and hospitality businesses
- Release of a tourism recovery dashboard
- Working with Film BOP, there has been an increase in enquires relating to film and TV production
- Facilitated discussions for two Rotorua located training facilities

Attract investment

- Continued support for industrial land project
- Continued to support 3 inwards investment opportunities

Deliver Transformational Place-making Projects

- Ongoing CBD development projects have moved slowly, with key partners facing challenges associated with finance and the economic environment. Despite this we are increasingly confident that at least one significant CBD development, that we are supporting, will proceed. We are also working with a couple of 'flashpackers' to develop a site in the inner city.



FINANCIAL MANAGEMENT

Profit & Loss

RotoruaNZ Limited

For the period 1 July 2023 to 31 March 2023

	YTD Actual	YTD Budget	Var NZD	Var %
Income				
Total Income	\$4,929,009.11	\$4,852,973.00	\$76,036.11	1.6%
Less Operating Expenses				
Programme delivery	\$2,097,319.76	\$2,215,352.00	-\$118,032.24	-5.6%
Lease	\$174,240.00	\$174,240.00	\$0.00	0.0%
Operating Expenses	\$268,782.22	\$260,246.00	\$8,536.22	3.2%
Salaries & Wages	\$2,428,392.23	\$2,348,689.00	\$79,703.23	3.3%
Total Cost of Sales	\$4,968,734.21	\$4,998,527.00	-\$29,792.79	-0.6%
Net Profit	-\$39,725.10	-\$145,554.00	\$105,828.90	72.7%

NON-FINANCIAL PERFORMANCE MANAGEMENT

2023 Key Performance Measures

Achieved 3	On Track 4	Not Available 2	Off Track 0	Not Achieved 0
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Measures	YE Result June 2022	YE Target June 2023	YTD Actual Mar 2023	Result	Comments	
BUSINESS DEVELOPMENT						
1.	The number of Te Arawa economic development projects directly supported by RotoruaNZ.	3	>= 3	2	On Track	<ul style="list-style-type: none"> RotoruaNZ has supported a Te Arawa entity to investigate development opportunities in the Ngongotaha region Tiny house development approved for site
2.	Level of satisfaction of businesses going through the ACCELERATE programme.	92%	>= 80%	100%	Achieved	Cohort #11 completed in September 2022 with five participants.

	Measures	YE Result	YE Target	YTD Actual	Result	Comments
		June 2022	June 2023	Mar 2023		
ATTRACT INVESTMENT AND DELIVER TRANSFORMATIONAL PLACEMAKING PROJECTS						
3	Stakeholder satisfaction with the quality of RotoruaNZ's destination data and insights developed to support decision making by businesses (survey of all business stakeholders).	#N/A (New measure)	>= 75%	#N/A	#N/A	Survey conducted once annually in April-June quarter.
4	The number of new developments (residential, industrial and commercial) supported or led by RotoruaNZ that are initiated.	3	>= 3	2	On Track	
DEVELOP & PROMOTE THE DESTINATION						
5	i-SITE to be financially sufficient.	-\$827,153	>= \$0	-\$83,111	On Track	Strong growth in demand driven by rapid recovery in the international market following the New Zealand border fully re-opening in August 2022.
6	Business events - value of bids won in financial year based on MBIE data and RotoruaNZ lead sheet confirmed conferences. ** Events are typically won more than 12 months in advance of the event date. As business events occur the tentative room nights held are adjusted to reflect actual room nights and therefore the value published herewith and in the Statement of Intent will not reconcile to the latest value in RotoruaNZ business records for the June 2022 year.	\$2.8m**	>= \$4.5m	\$7.722m	Achieved	The removal of Covid restrictions and the re-opening of the New Zealand border has resulted in strong demand for business events. Rotorua has been successful at securing several high value business events and has many sales enquiries that are being progressed.



Measures		YE Result June 2022	YE Target June 2023	YTD Actual Mar 2023	Result	Comments
7.	Domestic visitor card expenditure for Rotorua (based on MBIE TECT data set). ** MBIE estimates are subject to revision and therefore the value published herewith and in the Statement of Intent will not reconcile to the latest value published by MBIE for the June 2022 year.	\$272m**	>= \$330m	\$233.5m	On Track	Domestic visitor card expenditure has been growing strongly as a result of continuing demand for domestic travel and inflationary pressures increasing the price of tourism services. The extraordinary weather events this year dampened some domestic demand however this target continues to be on track to being achieved.
8.	Stakeholder satisfaction (Survey of the local visitor economy; attraction, hospitality, food & beverage).	63%	>= 75%	#N/A	#N/A	Survey conducted once annually in April-June quarter.
9.	Domestic consumer perception - % intend to visit (Delve loyalists + considerers) Rotorua from Auckland AND one target market is at least approximately the same or better than the June 2017/18 year	3 markets (incl AKL)	2 markets (incl AKL)	3 markets (incl AKL)	Achieved	Intention to visit targets were achieved in each key market. The results were similar to the previous year for the Auckland market (up slightly from 53% to 54%). The Wellington market declined for the second consecutive year and is at the lowest point of the six Wellington survey periods equalling the 2019 year result (41%). The Christchurch market declined over the previous year (down from 29% to 25%) and is at the mid-point over the seven Christchurch survey periods.
	<i>% Auckland market "intend to visit" Rotorua AND</i>	53%	>= 50%	54%		
	<i>% Wellington market "intend to visit" Rotorua OR</i>	45%	>= 40%	41%		
	<i>% Christchurch market "intend to visit" Rotorua</i>	30%	>= 20%	25%		



ROTORUA LAKES COUNCIL

Mayor
Chair and Members
COMMUNITY AND DISTRICT DEVELOPMENT COMMITTEE

6.3 District Development – Progress Report

Report prepared by: Jean-Paul Gaston, Deputy Chief Executive – District Development / Manahautū Tupu Whakaritorito

Report approved by: Geoff Williams, Chief Executive

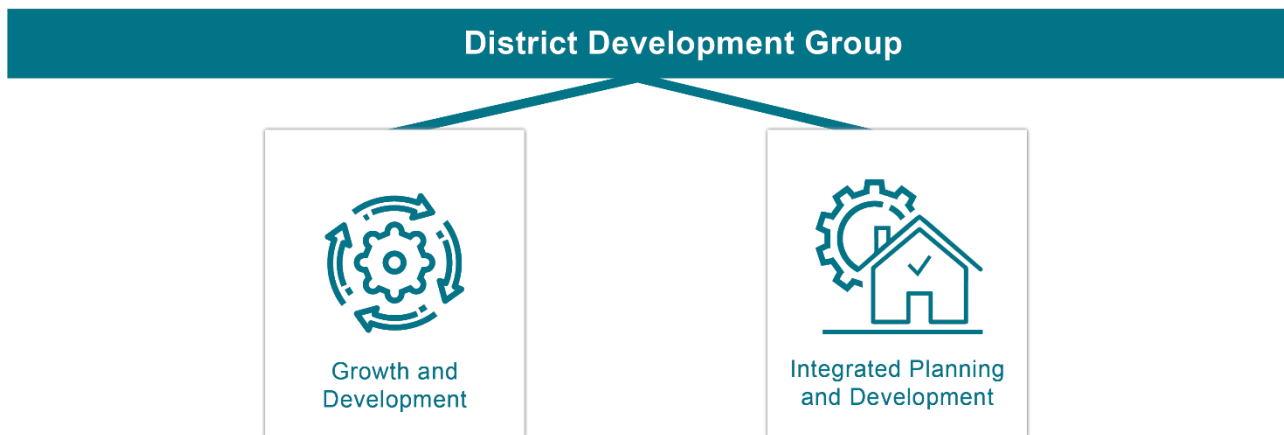
KĀHUI TUPU WHAKARITORITO

District Development Group

GROUP MISSION STATEMENT:

Creating community wealth and support building a sustainable economy.

Ensuring the sustainable growth and development of Rotorua for current and future generations. As a group, we play an active role in the growth of Rotorua, its people and economy.



Stats, Facts and FAQs		
APRIL 2023	24 Building Consents Issued (dwellings)	Approx 16 Building Consents for dwellings being processed
	8 Consented lots Subdivision consents (residential / lifestyle)	2 Additional houses Land Use Consents
Approx 300 potential lots Subdivision consents being processed at time of reporting		19 Code of Compliance Certificates issued

PLANNING AND DEVELOPMENT SOLUTIONS
Future Development Strategy (FDS)
The key focus for April: <ul style="list-style-type: none"> Finalising the preferred growth scenario Developing the Draft FDS for consultation.
Key internal discussions: <ul style="list-style-type: none"> Infrastructure team - Alignment of the Capital Works Programme with the preferred growth scenario. Open Spaces team – Alignment of the Open Space Network Plan with the preferred growth scenario.
Key external stakeholder engagement on preparation: <ul style="list-style-type: none"> Presentation of the preferred scenario and the proposed FDS direction on 14 April to the FDS Technical Advisory Group (TAG) consisting of BOP Regional Council and key central government agencies. This direction was unanimously supported and provided the RLC team with a critical steer for developing the draft FDS and consultation document. Developing the ‘Iwi and Hapu Aspirations’ component of the FDS. The RLC team had discussions with Te Arawa Lakes Trust, Ngāti Whakaue and Ngāti Uenukukopako Iwi Trust as part of ongoing engagement with mana whenua.
As of the May meeting the document is being finalised for consultation release on 1 June.

Engagement on the Draft FDS is being planned with a range of groups. Staff are prepared to add additional meetings with iwi groups or other groups if possible.

The FDS Joint Committee met on 23 May. This meeting was an opportunity for the two sets of elected members to be briefed on the document and to meet the independent chair, Greg Hill.

Planning & Consenting

Subdivision Consents (1 April to 30 April 2023)

- The number of consented lots (residential / lifestyle) issued for this period is **8**
- Subdivision consents for a total of approximately 300 potential lots were being processed at time of reporting (includes subdivision for social housing, infill, lifestyle and greenfield residential).

Land Use Consents (1 April to 30 April 2023)

- The number of additional houses (e.g. second houses on one title, conversion of garage or dwelling breaching yard requirements) consented during April was **2**

Building Services

Building Consents (1 April to 30 April 2023)

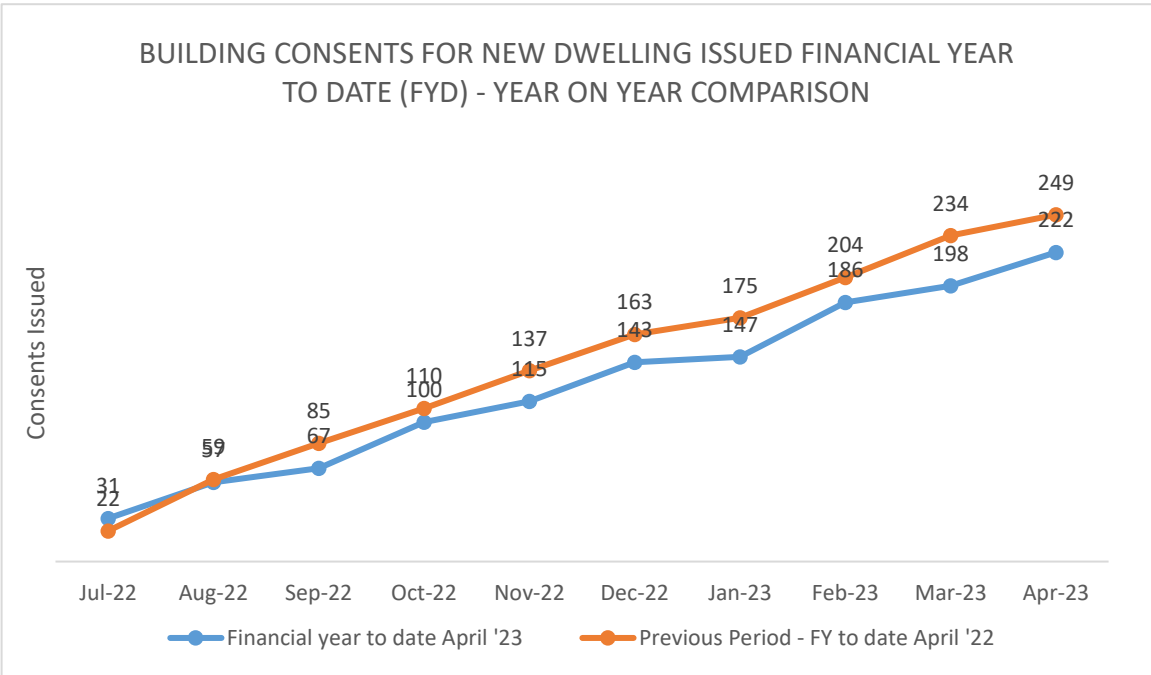
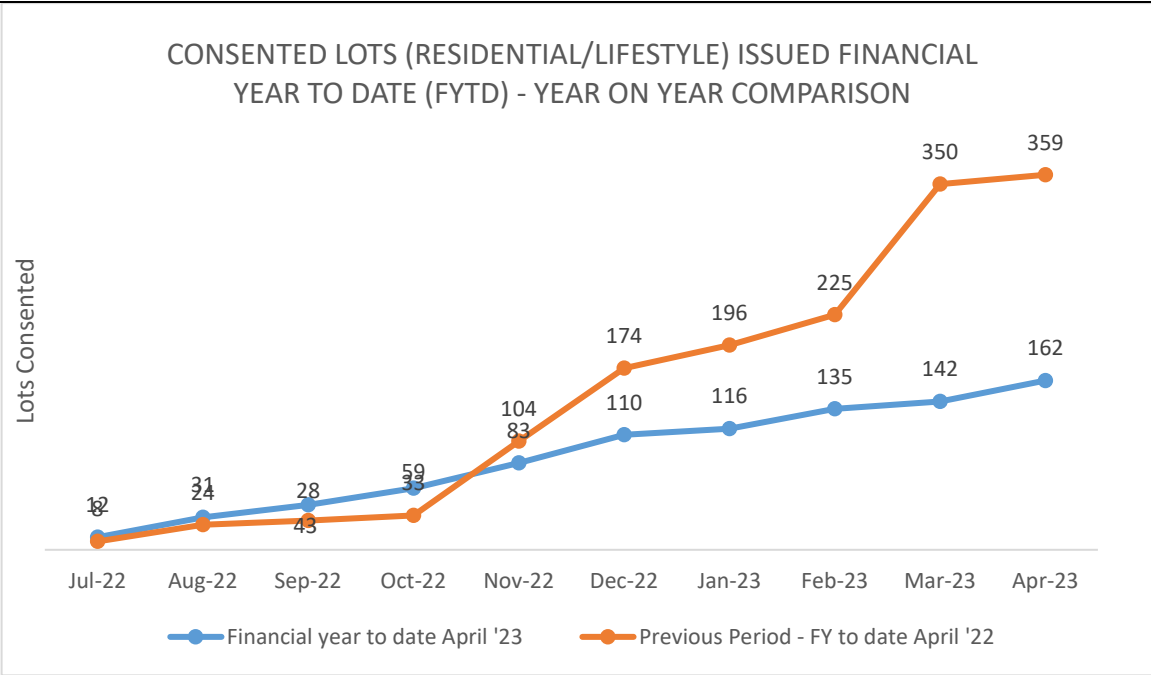
- Building consents for **24** new dwellings were issued in April 2023.
- Approximately **16** dwellings being processed at time of reporting.
- **19** Code Compliance Certificates (CCCs) issued for new dwellings during this reporting period.

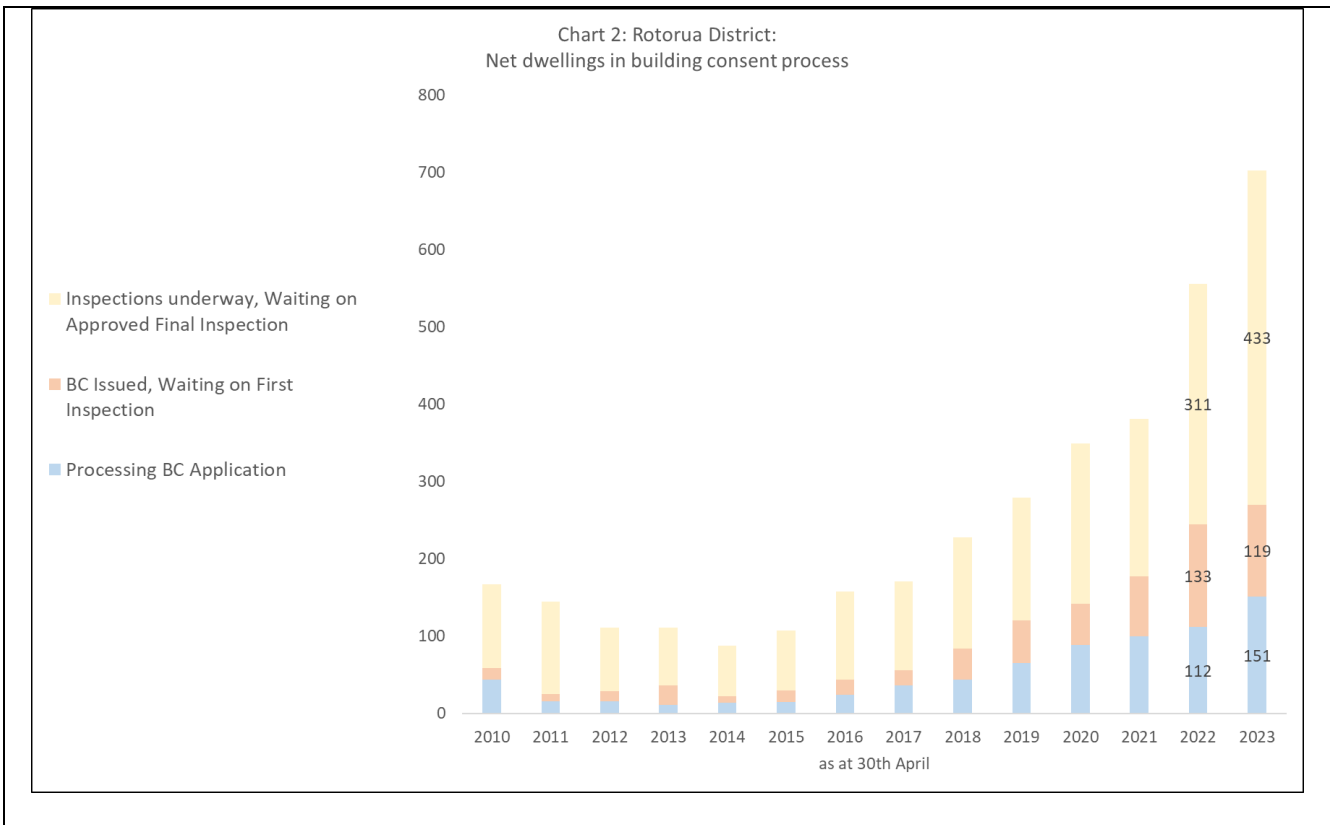
Building Code changes relating to insulation requirements for residential buildings came into effect 1 May 2023, prompting an influx of building consent applications being lodged prior to that date.

Yearly Consent Comparisons

- The number of subdivision consented lots (residential / lifestyle) issued for the financial year to date is **162** lots.
- New dwellings consented (building consents) for the financial year to date total **222** (this does not include consents for additional dwellings issued by Kainga Ora's Building Consent Authority).
- The value of building consents issued for the financial year to date is **\$177,571,481**.
- The total new dwellings Code Compliance Certificates issued for the financial year to date is **181**.

Consents	July 2021 – June 2022	July 2021 – April 2022	July 2022 – April 2023
Number of Building Consents Issued	1172	974	895
Value of Building Consents YTD	279,404,403	\$237,399,613	\$177,571,481
New Dwellings Consented	347	249	222
Number of Resource Consents (all decisions) Issued	532	481	436
Subdivision Consented Lots Issued	380	359	162





HOUSING ENABLEMENT

Housing for Everyone – Plan Change 9

- Hearings are scheduled for August 2023.
- RLC is engaging both internal and external experts to provide evidence for the hearings process and working with legal team to define scope of the hearings.
- Several pre- hearing meetings held with relevant key submitters to understand their submission points.
- The drafting of the section 42a hearings report has begun.

Development Support

Development Support proactively provides pre-lodgement planning and development support to our development community for all major development, with a current focus on residential. Major residential development is considered to be all developments exceeding 20 dwellings/lots.

- The team is currently supporting **29** residential developments in pre-lodgement phase (prior to lodging Resource Consent).
- Supporting **4** Covid Fast Track Consenting applications.
- Continuing to provide master planning and concept design support for all major residential development including a number of Iwi-led developments.

Partnership Developments

- A preferred developer is currently undertaking due diligence for the disposal and development of the Council-owned surplus land at 283 Clayton Road.
- Council staff are preparing Expressions of Interest documentation for the development of Council-owned surplus land at 61 Kawaha Point Road and the adjacent unformed road. *Picture to the right is the Proposed Road realignment preliminary concept for this development.*



WHAKAWHANAKETANGA ŌHANGA – ECONOMIC DEVELOPMENT

Council-Controlled Organisation (CCOs)

- Council has commented on the draft statements of intent for RotoruaNZ Limited (RNZ) and Rotorua Regional Airport Limited (RRAL). The respective CCO boards are to respond by the end of June with their final SOIs for council approval.
- Advertisements have been placed for new directors and a chairperson for Rotorua Regional Airport Limited and for new directors for RotoruaNZ. Applications close 12 June 2023.

Forestry Futures Action Plan

- Rotorua Forest Futures Action Plan 2023-2026 is building on the work of the Build Back Forestry Group and aligns with RLC’s Economic Development Framework (2020), the Government’s Forestry and Wood Processing Industry Transformation Plan, the Emissions Reduction Plan and Scion’s Strategic Direction.
- RLC recognises the importance of the forestry sector to the region and the need to develop a more detailed Action Plan.
- RotoruaNZ, as the CCO responsible for tourism and regional economic development, took the lead, in partnership with RLC, to work with the industry to develop the Forestry Future Action Plan.
- A final draft Plan was presented to Forestry Futures Action Plan Oversight Committee (OC) on 19 May 2023 for final approval and following approval will be provided to Council for information.

BELOW: one of the stakeholder engagement workshops held last month.



Economic Development Strategy

- As part of the Build Back Better work, an Economic Development Framework was prepared in 2020/21. While the framework identified priority sectors it provided very limited sectoral analysis that could be used to inform an overall Economic Development Strategy for Rotorua. To address this RLC is undertaking a detailed sector analysis of key Rotorua sectors to support the development of a future Economic Development Strategy.
- In this financial year retail, trade and services, and manufacturing have been prioritised to provide input into the industrial and commercial land strategies being developed later in the year.
- A draft brief for the Manufacturing Sector analysis (supporting Industrial Land Strategy and Plan Change) has been completed and advertising is scheduled for mid-June.
- Retail, Trade and Services sector analysis deferred to next financial year to allow for the Inner City Retail Sector Analysis and Improvement Plan to be prioritised (see below).

INNER CITY REVITALISATION & FENTON STREET CORRIDOR

Research

- The revitalisation of the inner city has been identified as a key priority for Council. In order to inform the Inner City Master and Precinct Plans, RLC is conducting detailed research to understand the current status (base line), areas for intervention and long-term planning implications.
- Inner city profile: Report 90% complete at time of reporting with final report due end of May.
- Retail Study and improvement plan: Request for proposals and Procurement Plan prepared. When approved, the RFP was issued to four companies with the closing date of 25 May 2023. The work should be awarded by the first week of June.
- Footfall study: to be incorporated into retail study if necessary.

Wayfinding/Cultural Foundations

- Cultural foundations incorporated into the Wayfinding project.
- Oversight Committee to be established including Te Arawa representation.
- Three tenders were submitted and evaluated.
- Preferred bidder is to be identified once outstanding queries are clarified.
- Expect to appoint Wayfinding company in June (subject to negotiations).

ROTORUA LAKES COUNCIL

Mayor
Chair and Members
COMMUNITY AND DISTRICT DEVELOPMENT COMMITTEE

6.4 Community Wellbeing – Progress Report

Report prepared by: Anaru Pewhairangi, Deputy Chief Executive – Community Wellbeing / Manahautū Hapori Oranga

Report approved by: Geoff Williams, Chief Executive

KĀHUI HAPORI ORANGA

Community Wellbeing Group

Connected, thriving communities that promote wellbeing and inclusion

Reporting to the DCE Community Wellbeing Group, we are:



Community Safety



Culture, Heritage and Mahi Toi



Thriving Communities



Rotorua Library
Te Aka Mauri

Stats and Facts		
<h1 style="margin: 0;">APRIL</h1> <h1 style="margin: 0;">2023</h1>	<h2 style="margin: 0;">1,748 parking infringements issued in April</h2>	
<p>22,022 visits to Te Aka Mauri (30.64% more than April 2022)</p>	<p>1,548 parking transactions per day at average value of \$2.59</p>	<p>94 homes visited under RLC Home Performance Advisory programme</p>
<p>8,700 people through venue doors for a range of performing arts, business events & hui</p>		<p>659 participants in school holiday programmes</p>
HUNGA: TIAKI HAPORI – COMMUNITY SAFETY		
Safe City Guardians/Patrols/CCTV		
<p>Key focus for April:</p> <ul style="list-style-type: none"> Community Safety is a key priority of the Council. In order to inform the DRAFT Community Safety Strategy, development of environmental scans to understand the current state, areas for intervention and long term planning continue. Visibility, Responsiveness and Reassurance to our communities are central to RLC deployment. <p>Community Safety Teams through their weekly reporting have observed that mental health issues and graffiti remain a challenge in the CBD. Our team are actively monitoring these issues.</p> <p>Emerging issues: Begging - Current state analysis required. Early discussions held about potential Bylaw development.</p> <p>Operational activity:</p> <ul style="list-style-type: none"> City patrollers conducting expanded patrols through geothermal areas, assisting campers to connect with social and support services and moving them on from the dangerous areas. Mobile patrols focussing on city perimeter parks and reserves, providing support and advice to vehicle campers, moving them along from public reserves to appropriate supported camping sites. CCTV team assisting OneCouncil project to create appropriate reporting. Supporting DHB/Hospital by utilising Council’s CCTV trailer in their carpark, resulting in several interventions and a drop in notified thefts of and from vehicles. 		

Animal Control

- Focus on ensuring customers pay any outstanding dog registration fees for the current year.
- By end of April 93% had paid, around 650 customers left to follow up. This is not unusual.
- April complaints at all-time high for the month at 541, but less than the all-time high of 653 in March.
- Most common activities were 157 Roaming complaints, closely followed by 123 Barking complaints.
- Key focus on increasing levels of electronic dog registration instead of letters/post.
- By end of April 76% of known dog owners had signed up for electronic registration information.
- 135 applications for selected dog owner status being assessed. If approved, dog registration fees are reduced in recognition of good dog ownership.

Parking

- 1,748 infringements issued in April, approximately 92 infringements per day.
- Most infringements for parking over the time limit followed by not paying.
- The number of people paying correctly had increased compared to March.
- Parking revenue in Rotorua averaged at \$4,012 per parking day in April with an average of 1,548 transactions per day.
- Cash payments 12% of the total revenue and 20% of transactions.
- Card payments 37.1% of the total revenue and 40.8% of transactions.
- Parking app 50.9% of revenue this month and 39.2% of transactions. Great uptake.

OHU: TE AHUREA ME NGA MAHI TOI – CULTURE, HERITAGE AND MAHI TOI

Performing Arts

Key Focus for April:

- In line with the Annual Plan proposals – SHMC Commercialisation – Subject Matter Expert (SME) Mr Robbie Macrae engaged to complete a DRAFT Commercialisation Report. Further work pending includes current state analysis and financial benchmarking.

As at end April we had welcomed 8700 people through our doors for a range of performing arts, business events and hui. Recent highlights included:

- **The Morrison Whānau tribute** concert 6 May, well received by audience of 400 pax.
- May 12-14 **Super 8 Schools Cultural Festival** with boys' high schools from across BOP.
- **8 Scott Ave** sold 2012 tickets and was a great success for this local production.
- **Promise and Promiscuity** in Haumako sold 151 tickets and received great audience feedback.

Coming up:

- **The Greatest Love of All** Tribute show, 9 June.
- **Waikato Architecture Awards**, 14 June with Sir Howard Morrison Centre nominated for a design award.
- **RANZCOG** medical conference, in Haumako, 23 June
- **NZ Plant Protection conference** 7-10 August across all spaces.
- **The Haka Party Incident**, includes schools and public performances, Q&A with artists, audio translation into te reo Māori and a touch tour for visually impaired patrons.
- **ShowQuest** Bay of Plenty, 26 June, a national performing arts competition for tamariki/youth.
- **Matariki Events** including theatre works *Wheturangihia* and *The Sun and the Wind*, both written by Rotorua-based creatives with workshops also presented by the latter.
- **Free acting and devising workshops** have been made available for 30 rangatahi to work with Auckland-based company Massive Theatre, to upskill Rotorua artists.

Below: Super 8 Schools Cultural Festival – Pasifika Night, Sir Howard Morrison Centre

Rotorua Museum Te Whare Taonga o Te Arawa



Ngāti Rangiwewehi wānanga



Māra Kai education programme

Key focus for April:

- Continue to support the Museum Build Project.
- Engagement with Iwi and community for development of Exhibitions.

Achievements this period:

- The draft Masterplan for the Museum exhibition development is complete, with the final due early June. This work is required for further funding applications.
- 2,049 students participated in Museum education programmes for Term 1 with 2,294 are booked for Term 2. Of these 3,753 are local and 590 from out of town. Almost 1,000 students (65% local, 35% out of town) already booked for Term 3.
- A range of taonga, including pieces from Whakaue house, were taken out to Tarimano Marae as part of a Museum/Ngāti Rangiwewehi iwi engagement wānanga for the Museum exhibition development project.
- Key Museum events in the last month included an exhibition of senior student artwork and two ANZAC commemoration events showing the Museum's *Ake B Company 28 Māori Battalion* movie and an interview by Moana Maniapoto with Tā Bom Gillies, the last surviving member of the 28 Māori Battalion.

Coming up:

- Upgrade to Museum collection browser to be launched with about 1,000 collection items accessible and searchable online, part of an ongoing digitisation project.
- Upgrade to begin on collection storage for Social History, Natural Environment and Ethnology.

- Iwi engagement wānanga with Ngāti Rangitīhi (May), Ngāti Whakaue (June/July), Ngāti Pīkiao and Ngāti Tarāwhai (dates tbc).
- Film screening of *A Test of Faith, Earthquake Strengthening Saint Mary of the Angels* and a talk by Brad Scott at the Buried Village (Tarawera eruption commemoration - June) both in partnership with Friends of the Museum, and a Matariki event in partnership with Rotorua Library (July).

EEC, Sportsdrome, Te Runanga Teahouse, Markets Business Events, and Events

Energy Events Centre

April 2023: Hosted 4 x sporting events (Magic vs Mystics – 1318 pax, Tip-Off Tournament – 850 pax, Te Arawa Crossfit competition – 150 pax, Rotovegas corporate boxing event – 674 pax) and 4 x meetings for various organisations.

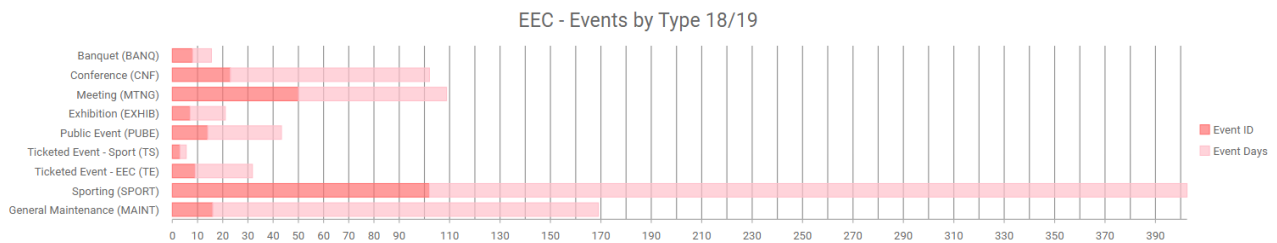
May 2023: Hosted 3 x exhibitions (Aotearoa Quilt Expo – 1500pax, Bidfood Expo – 500pax, Rotorua Careers Expo – 1500pax) and 2 x sporting events (Rotorua Marathon and associated events, Brass Monkey Ultimate Frisbee Tournament.)

Looking ahead to June and July: Scheduled to host 2 x conferences over 1200 pax and 1 x conference of 450pax, and Te Arawa Secondary Schools Regional Kapahaka Competition.

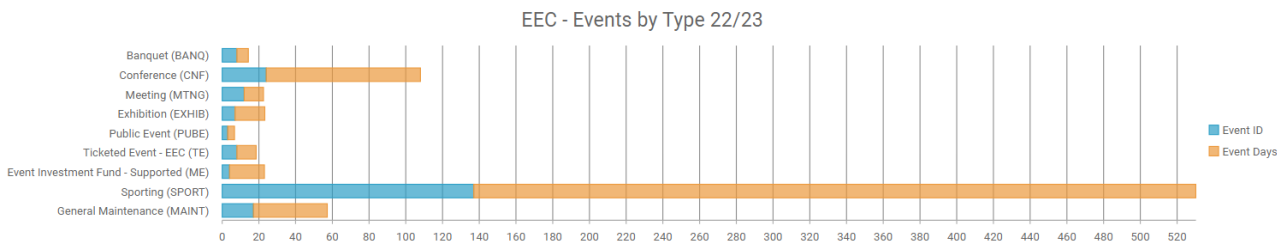
The month of June is significant for the Energy Events Centre team as it completes its first full year of operation since the outbreak of Covid.

The graphs below demonstrates that the venue has returned to similar utilization and revenues of its spaces as it had with its last full year of operation.

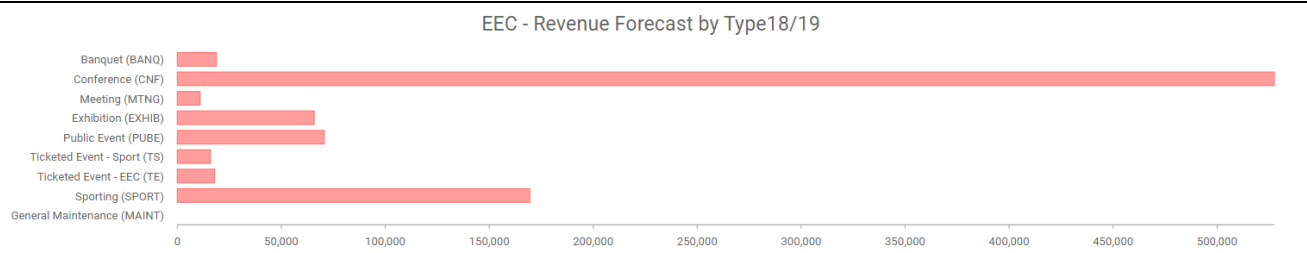
Energy Events Centre activity 2018/19 – Pre Covid



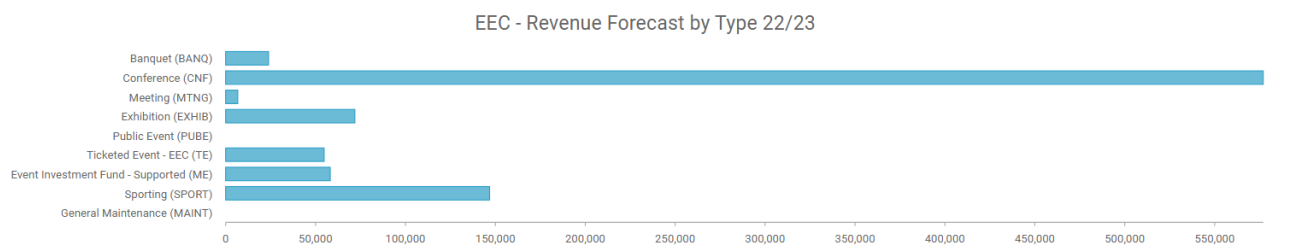
Energy Events Centre activity 2022/23 – Post Covid



Energy Events Centre Revenue forecast 2018/19 – Pre Covid



Energy Events Centre Revenue forecast 2022/23 – Post Covid



Sportsdrome

April 2023:

- 13 out of 30 days utilised (school holidays and long weekend were in April)
- 6 bookings in addition to Rotorua Basketball regular use
- Includes 3 days for Tip-Off Tournament

May 2023:

- 27 of 31 days utilised
- Additional 9 bookings over and above Rotorua Basketball regular use.

Te Runanga Teahouse

April 2023: 3 x 1 day meetings.
May 2023: 13 x 1 day meetings.

Markets

April 2023:

- 3 out of 4 markets were hosted this month with one cancellation due to weather.
- Estimated attendance per market 1500-2600 (depending on the weather).

Rotorua Lakes Council

Nice! Your performance improved last month

April 2023

Happy Index

82

▲ 6

He aha ō whakaaro? What did you think?

337 responses, 85% positive, 15% negative

😊	🙂	😞	😡
70%	15%	4%	11%
237	52	12	36

☆ Your result is in your industry's bottom 40%.

Best hour: **5:00 PM**

Best day of the week: **Thursday**

Best date: **Apr 20, 2023**

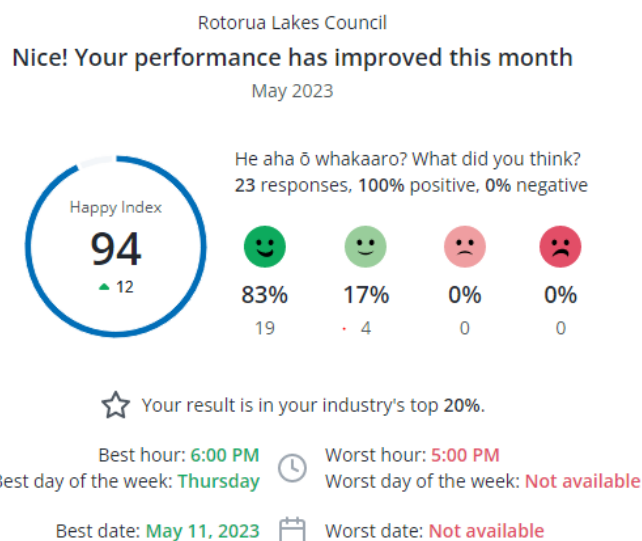
Worst hour: **6:00 PM**

Worst day of the week: **Not available**

Worst date: **Apr 27, 2023**

May 2023:

- 3 out of 4 markets were hosted this month with one cancellation due to weather.
- Estimated attendance per market 1200-2200.



Public Art / Community Art

- Two permanent sculptures for Government Gardens Sculpture Trail almost finished and due for installation. These are significant works by local carvers Trevor Nathan and Iwi Le Comte.
- Community art to be painted on 12 power poles on Vaughan Road to increase visibility and safety along shared pathway. About 80 works by children from Owhata and Lynmore schools to be showcased.
- Aorangi School Alleyway – in partnership with Dulux paints, exploring community involvement.
- Maintenance scheduled for *Shavings* sculpture CBD and public seating Brooklands Shopping Centre.

ROTORUA LIBRARY – TE AKA MAURI

Resources and Services

Resources in April

- 25,750 items issued (1.72% more than April 2022); 380 items borrowed from Maori non-fiction collection (highest number since June 2022; 8733 e-resources (4.47% more than April 2022).
- Library To You: 160 visits (deliveries), 3 boxes of withdrawn Youth and Adult reading books taken to the Te Maioha o Parekarangi Youth residence facility.
- Door Count: 22,202 visits through main door (30.64% more than COVID-impacted April 2022).
- Computer: Almost 1700 sessions, slightly down on previous months due to public holiday closures.

Skinny Jump

- The team assigned 54 modems to families in our community who previously had no internet connectivity in the home.
- Up and coming, implementation of Cienna partnership with Spark to provide digitally excluded Rotorua High School students free broadband for the year.

Volunteers

- Four student volunteers enrolled for Duke of Edinburgh Hilary Award interviewed and trained.

Programmes and Activities

2195 participants in all programmes/activities in April including **School Holiday Programmes** (659 participants) and **Afterschool Programmes**.

Other Programmes and Activities

Team developing 5-week coding for 3D printing programme and a young and junior Engineer Club. This programme will allow 8-12 and 13-17 year olds to prepare VEW IQ robots.

In partnership with Te Atawhai Aroha, library hosted well-attended event about organ donation, contributed to TechWeek23, and hosted a multicultural lunch attended by over 150 people.

To commemorate ANZAC, the library worked with Museum to screen the film Ake and a television interview with Taa Bom Gillies.

Coming up

An exciting opportunity for Te Aka Mauri is to host a Space Exhibition, Tūhura Tuarangi Space Showcase, developed by Otago Museum, from 10 - 18 June.

Education

Rotorua Girls High visited in May to learn more about the Don Stafford Room and wider Heritage area.

Community Training for Oral History, led by the National Library is booked to run on Wednesday 7 June and Wednesday 5 July. This training is sponsored by the Ngā Kōrero Tuku Iho, New Zealand Oral History Grant.

Heritage and Research

Recollect

Recollect is a digital platform tool, a database of heritage photos, books, maps and related ephemera. This project is ongoing with a launch expected in 2024. Throughout May, we will be preparing sample metadata and assets for ingest.

Displays

Ngā Pūrakau o Te Arawa: Stories of Te Arawa. Launching on Monday 8 May, this focuses two local stories: Hatupatu and Kurangaituku and The Travels of Kahumatamoemoe and Ihenga, and includes links to GTAS.

THE DEAD TELL TALES
Business provided first-class service
History
Lyn Williams
William Thomas (Thomas) Carr
1864 - 1944

Thomas Carr's story belongs with Hamilton, Cambridge and Horowhenua, although his formative years were spent in Auckland.

According to obituarist Carr took up 500 acres where St Peter's School is today. He is listed on the 1886 electoral roll as a farmer, which is surprising as by then he was heavily involved in the transport business.

The record of his occupation as a coach service proprietor is erratic, apparently being based at least in either Cambridge or Rotorua.

He was at Rotorua in 1880 when he married Adelaide Walker of Manawatu (Maunā Whāia), the large estate near Cambridge, and in 1885 he was listed as a coach proprietor of Rotorua.

According to an obituary in the *Waikato Times* July 1944, Carr drove the first coach from Cambridge to Rotorua after the *Towers* expired in 1886. The newspaper also states he and his brother-in-law Thomson Walker established a coaching business, as Carr and Walker. However other records show that other Carrs had Cambridge in February 1902, he and Walker bought Edwin Robertson's coaching company, but kept the name as Robertson and Co.

They ran a regular service between Rotorua, Opotiki, Whakanae, Taupo and other centres at a time when many of the streams and rivers were not bridged. Carr ran the mail service from Rotorua to Opotiki.

From 1897, guaranteeing the mail would arrive within a day.

In an oral history interview held by the National Library, Carr's daughter Sylvia Burton describes her father's skill in handling horses. She says he wanted to be a vet but that was modified when his mother re-married, to WK Carter who ran a successful coach business between Hamilton and Cambridge.

The *Bay of Plenty Times* in January 1880 stated that Carr as the manager of Carter's business is "ever alert to the needs of the travelling public in providing a first-class turn-out of any description. The vehicles are of the most modern and improved style... [i]n the moments of good care and attention."

In 1891 Carr was based at the horse business in Cambridge, from where he ran a daily coach service to Hamilton taking two hours for the journey.

Carr was passionate about horses; driving, riding, playing polo, hunting and trotting - he won the Auckland Exhibition Trotting Cup riding *Lucasiana* in 1896, and also rode *Claudlands*. He took a very keen interest in the Rotorua Racing Club, as its president for several years, and was made a life member.

It seems that the business was sold with the advent of the motor car.

The *Bay of Plenty Times* noted in May 1919 that Carr "for many years connected with the R.M. Stables, had decided to remove his residence to Hamilton".

Which is when Carr purchased 73 acres (called Walker Carr's land to the north of Claudlands), the ownership change going through in 1920. The land was a long strip east of Trunway Rd that embraced the road surveyed in his name; the road was evidently only formed for the first 200-300 metres or so and led to the cowshed on the farm. Carr Rd

In named after him, even though he only owned the land for six years.

The northern boundary of the farm was a deep ditch, one of many across the former swamp lands that the New Zealand Land Association dug in its attempt to drain the Pukia swamps. What is not certain is whether the Carrs lived on the property, as electoral rolls for this period list them as living in Pukia Rd or River Rd and then in 1928, Eury St, and later in Union St, Claudlands. Thomas gave his occupation as farmer, although he was retired by the mid 1930s.

He died in 1944, outlived by a son and daughter. His older son, Colin, was killed in Los Angeles in 1936, where he was an electrical engineer on hydro-electrical schemes.

Many thanks to the Rotorua Museum Te Whare Taonga o Te Arawa and the Rotorua Library for their assistance.

OHU: HE HAPORI TAURIKURA – THRIVING COMMUNITIES

Enabling Community

Community Investment

\$435k was budgeted to be distributed in the 2022/23 financial year through Community grants, partnership agreements and the neighbourhood matching fund. These funds aim to strengthen community led, not-for-profit initiatives that align with Council priorities.

- \$210k / \$210k of Partnership agreements allocated.
- \$105k / \$105k of Community Grants allocated.
- \$89k / \$120k of Neighbourhood matching Fund allocated (constitutes a saving of \$39k).

Homes and Thriving Communities

Emergency Housing Taskforce

Director Thriving Communities appointed to provide strategic planning and support to DCE Community Wellbeing and DCE District Development in RLC contribution to Rotorua Housing Accord and Emergency Housing response. Key deliverables to date focussed around establishing relationships with All of Government and Housing Accord – Working Group One colleagues and working closely with regulatory team to support the fine-tuning of our regulatory approach and information management.

Rotorua Temporary Housing Dashboard April 2023 **attached**.

Locality Planning

Supporting Future Development Strategy (FDS) and consultation: Eastside Locality Planning has led to development of the first Eastside Community Wellness plan and implementation guide. The plan supports stronger Council/Community relationships and planning for the identified catchment and has already supported effective community engagement to support decisions around Council roading developments on Vaughan Rd. This ‘best practice’ example provides the template for effecting co-developed community plans across other localities.

Welcoming Communities

- Immigration NZ funding secured for second year of Welcoming Communities programme to strengthen migrant settlement, integration and support service in Rotorua.
- Commitment Ceremony held Friday 19 May, securing partnership between RLC, Te Tatau o Te Arawa, Rotorua Multicultural Society and Immigration NZ.
- Coming up: Independent evaluators to visit in June as part of national evaluation process.

Equitable Voice and Community Participation

Tamariki and Rangatahi Voice and development

- Tuia programme 2023 underway. The programme takes a long term, intergenerational approach to develop leadership capacity of young Māori in New Zealand communities and involves Mayors selecting representatives from their district to mentor and to encourage and enhance leadership skills. Mayor Tapsell is mentoring two young leaders in 2023. A national wānanga was held in Rotorua in May.
- TechWeek23 / Careers Week 2023 were successfully implemented 15-19 May to provide young people with opportunities to explore career options including in technology and innovation with over 50 entries from more than 60 youth for the APPLaunchpad competition and three chosen for development.
- Inspiring the Future Workshops: Over 50 young people attended sessions where young people spoke with a panel of representatives from various career fields.
- Feedback from rangatahi at Careers expo around the question “if you were Mayor for the day, name one thing that you would do to make our city better?” A total 115 responses, key themes include:
 - Rangatahi/Young People want places to go and things to do

- They want things to be affordable
- They are concerned about safety
- They want a cleaner environment
- High response rate for the development of a pumptrack
- Parks, Reserves and active transport featured highly
- Young people want a clean town with more places to shop

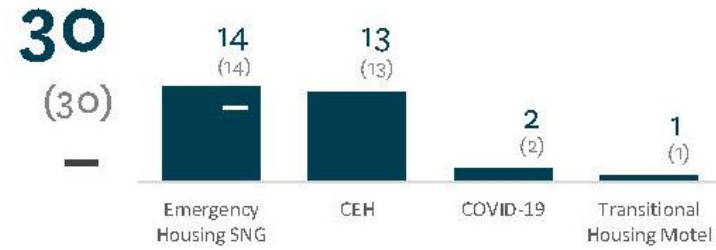
Rotorua Temporary Housing Dashboard | Apr 2023

This dashboard provides monthly reporting on the use of temporary housing options in Rotorua. Last month's figures are provided in brackets.

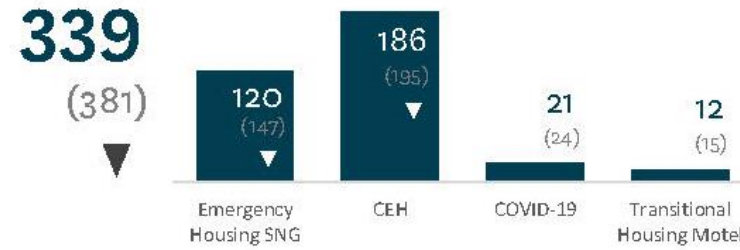


Summary of Temporary Housing Use in Rotorua

Number of motels in use as temporary housing in Rotorua



Number of households in temporary housing in Rotorua

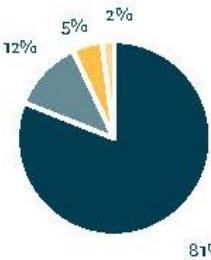


Household Composition

Adults in temporary housing in Rotorua

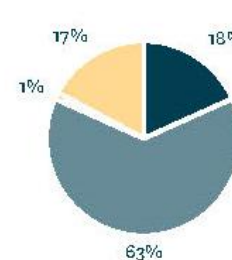


Emergency Housing SNG



Adults	129 (162)
Children	27 (48)

Contracted Emergency Housing

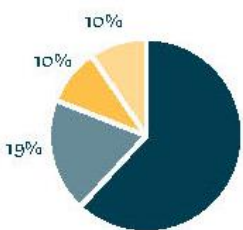


Adults	222 (240)
Children	264 (276)

Children in temporary housing in Rotorua

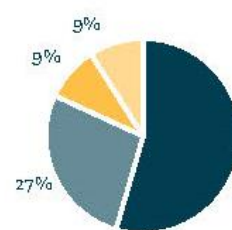


COVID-19 Response Motels



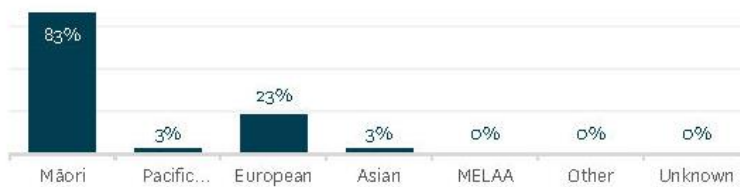
Adults	24 (27)
Children	9 (9)

Transitional Housing Motel

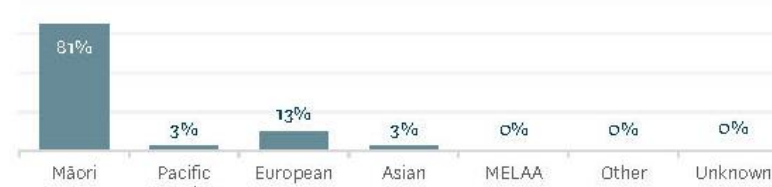


Adults	15 (21)
Children	6 (12)

Ethnicity of tenants in Emergency Housing SNG

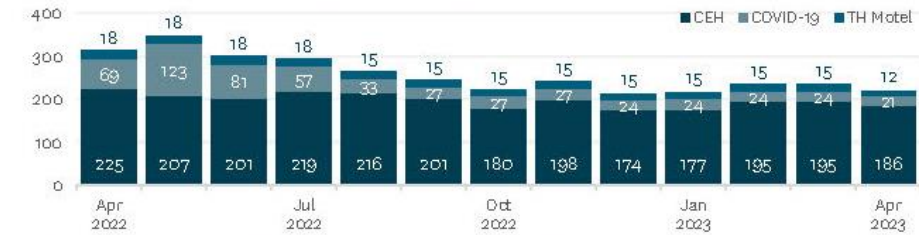


Ethnicity of tenants in Covid-19 Response Motels

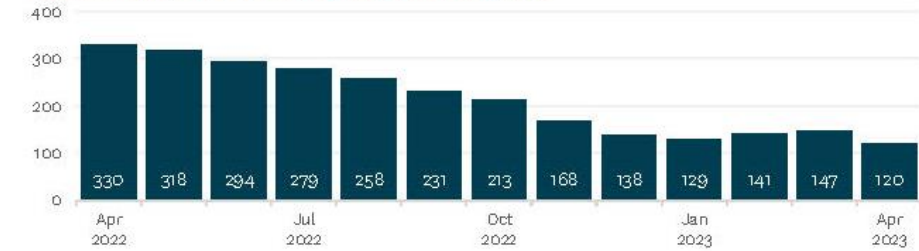


Trends

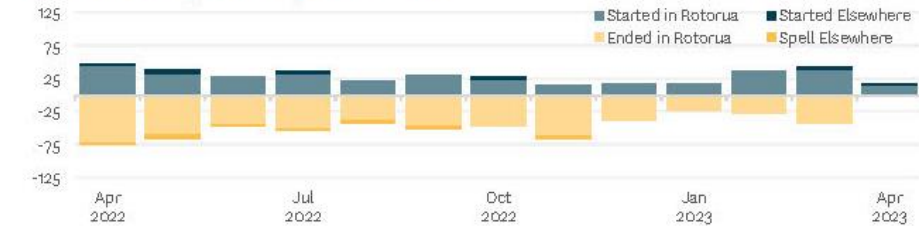
Households in HUD CEH / COVID-19 / TH Motel



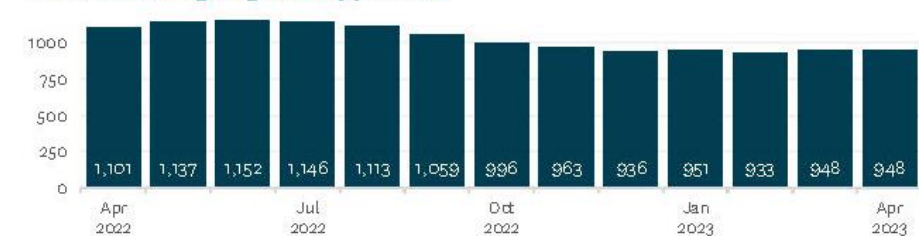
Households in MSD Emergency Housing SNG



EH SNG Start/End of Spell Location



Public Housing Register Applicants



Other Housing Support in Rotorua

Public Homes	Transitional Housing Places	* Housing First - Housed	* Housing First - Not Yet Housed
918 (908)	177 (180)	141 (141)	9 (9)

Technical Notes



Emergency Housing Special Needs Grants (EH SNGs)

These are available to people who cannot remain in their usual residence, if any, and will not have access to other accommodation that is adequate for their or their family's needs.

Contracted Emergency Housing (CEH)

In June 2021, Cabinet agreed to fund a series of actions to improve the provision of emergency housing in Rotorua, including contracting specific motels for the use of families with children, providing wraparound support and establishment of a housing hub with local Iwi.

COVID-19 Response Motels (COVID-19)

In April 2021, funding for additional housing places was secured to provide suitable accommodation for rough sleepers, reduce occupancy in high-density accommodations such as night shelters and hostels, and meet other immediate housing needs to reduce the impact of COVID-19.

Transitional Housing (TH)

Transitional Housing is temporary accommodation and support for individuals or families who are in urgent need of housing. It provides warm, dry, short-term housing for people and families who urgently need a place to stay. Some of the Transitional Housing places are units in Motels.

EH SNG Start/End of Spell Location Chart

This chart represents a number of clients starting and ending emergency housing spells in Rotorua. It is not an official measure and is to be used only as an indicator for monitoring flow.

The Emergency Housing Special Needs Grant is hardship assistance and paid in advance; because of this, MSD is unable to identify when a client exits emergency housing.

We are able to make an assumption of a client no longer being in an emergency housing accommodation when they do not apply for an additional grant within 4 weeks of their previous one. This means that this measure will always be one month behind.

A spell in emergency housing typically ends when a client has not been in emergency housing for four weeks or more. The graph in section 4 indicates the number of spells that started and ended in the past 12 months specific to the motel clients is staying.

The chart also identifies where a spell started outside Rotorua and continues outside of Rotorua.

Programme Provider Reporting

Some of the data used in this report are based on Programme Provider reporting, which can be incomplete and may be revised in future. The quality and completeness of provider reporting can vary from month to month. When a report is missing in a given month, the previous month's report has been carried over.

** March 2023 Housing First data has been updated in this month's report.*

Ethnicity Reporting

Transitional Housing and Contracted Emergency Housing programmes do not collect information on ethnicity.

COVID-19 Response Motels programme collects only the primary ethnicity of an individual as reported.

MSD reports total response ethnicity for Emergency Housing SNG primary clients. This means if a person identifies with more than one ethnic group, they are counted in each applicable group, and the sum of responses for all ethnic groups may exceed 100%.

Note: MELAA refers to Middle Eastern, Latin American, and African.

Households

Household counts are as at the end of the month. There may be some movement in the numbers month to month due to occupancy levels at different times of the month.

Emergency Housing Special Needs Grants and Contracted Emergency Housing programme collect data at the household level, and demographic information is of the primary client.

Transitional Housing and COVID-19 Response Motels programme collects data at the individual level for all occupants. If more than one occupant shares the same unit and the same starting date, they are considered a household.

Housing First programme collects data for the primary applicant of the household.

Random Rounding

Random rounding to base 3 is applied to all publicly released figures, ensuring there is little or no chance a figure could be identifying individuals. Zeroes, in this case, are not rounded to 3.

This report was developed by Te Tūāpapa Kura Kāinga and MSD. This report aims to track progress on agreed actions in Rotorua. Please contact Te Tūāpapa Kura Kāinga (HUD.Insights@hud.govt.nz) if you have any enquiries.

7. Te Karakia Whakamutunga - Closing Karakia

Kia whakairia te tapu
Kia wātea ai te ara
Kia turuki whakataha ai
Kia turuki whakataha ai
Hāumi e. Hui e. Tāiki e!

Restrictions are moved aside
So the pathway is clear
To return to every day activities
To return to every day activities
Allied, enriched, unified, and blessed